

Arlington Transit
Monthly Service Performance Report
ART and STAR

ROUTE LEVEL PERFORMANCE - SEPTEMBER 2018

	<i>Ridership</i>				Weekday			Saturday			Sunday		
	Passengers	Revenue Hours	Passengers/ Revenue Hour	Average Weekday Passengers	Passengers	Revenue Hours	Passengers/ Revenue Hour	Passengers	Revenue Hours	Passengers/ Revenue Hour	Passengers	Revenue Hours	Passengers/ Revenue Hour
41 Columbia Pike/Ballston/Courthouse	42,035	1,555	27.0	2,212	9,967	412	24.2	9,451	391	24.2			
42 Ballston/Pentagon	18,356	823	22.3	966	1,919	136	14.2	1,319	122	10.8			
43 Crystal City/Rosslyn/Courthouse	19,436	901	21.6	1,023	735	169	4.4	685	149	4.6			
45 Columbia Pike/Rosslyn	22,144	1,038	21.3	1,165	3,635	232	15.7	2,791	225	12.4			
51 Virginia Hospital Center/Ballston	6,007	341	17.6	316	622	90	6.9	667	95	7.1			
52 Virginia Hospital Center/Ballston/East Falls Church	6,108	477	12.8	321									
53 Glebe Road-Westover/Ballston/East Falls Church	4,325	543	8.0	228									
55 Lee Highway/E. Falls Church/Rosslyn	30,713	1,512	20.3	1,616	3,303	260	12.7	2,527	210	12.0			
61 Courthouse/Rosslyn	2,150	251	8.6	113									
62 Lorcom Lane/Courthouse/Ballston	1,554	240	6.5	82									
74 Arlington Village/Arlington View	1,723	152	11.3	91									
75 Shirlington/Ballston/Virginia Square	12,126	767	15.8	638									
77 Shirlington/Lyon Park/Courthouse	10,544	616	17.1	555	1,638	165	9.9						
84 Douglas Park/Pentagon City	4,796	280	17.1	252									
87 Shirlington/Pentagon (also 87A/P/X)	12,784	931	13.7	673	1,370	165	8.3	829	142	5.9			
ART Total	194,801	10,427	18.7	10,253	23,189	1,628	14.2	18,269	1,333	13.7			

On Time Performance %

41 Columbia Pike/Ballston/Courthouse	78%
42 Ballston/Pentagon	79%
43 Crystal City/Rosslyn/Courthouse	93%
45 Columbia Pike/Rosslyn	78%
51 Virginia Hospital Center/Ballston	92%
52 Virginia Hospital Center/Ballston/East Falls Church	70%
53 Glebe Road-Westover/Ballston/East Falls Church	84%
55 Lee Highway/E. Falls Church/Rosslyn	77%
61 Courthouse/Rosslyn	94%
62 Lorcom Lane/Courthouse/Ballston	77%
74 Arlington Village/Arlington View	78%
75 Shirlington/Ballston/Virginia Square	77%
77 Shirlington/Lyon Park/Courthouse	64%
84 Douglas Park/Pentagon City	76%
87 Shirlington/Pentagon (also 87A/P/X)	80%
Total	80%

Ridership

	Passengers	Revenue Hours	Passengers/ Revenue Hour
Diamond	3,448	2,795	1.2
Red Top	4,042	1,018	4.0
Total	7,490	3,813	

SERVICE EFFECTIVENESS

	Sep-18	Sep-17	YTD 2019	YTD 2018
ART				
Passengers	236,259	263,080	745,548	803,799
Revenue Hours	13,388	14,288	42,041	44,229
Passengers/Revenue Hour	17.6	18.4	17.7	18.2
Scheduled Number of Trips	13,876	15,246	43,934	47,211
Actual Number of Trips	13,783	15,150	41,753	46,125
Number of Missed Trips	93	96	2,181	1,086
% Service Efficiency	99.3%	99.4%	95.0%	97.7%
% On-Time Performance	80%	85%	82%	86%

STAR				
Passengers	7,490	8,159	23,039	24,758
Revenue Hours	3,813	3,808	11,808	11,662
Passengers/Revenue Hour	1.96	2.14	1.95	2.12
Scheduled Number of Trips Booked	7,547	7801	22,504	23,679
Number of Trip Cancellations and No-Shows	989	1101	2959	3510
% Service Efficiency	86.9%	85.9%	86.9%	85.2%