

Arlington Transit
Monthly Service Performance Report
ART and STAR

ROUTE LEVEL PERFORMANCE - OCTOBER 2018

	Ridership				Weekday			Saturday			Sunday		
		Passengers	Revenue	Passengers/Revenue	Average Weekday Passengers	Passengers	Revenue	Passengers/Revenue	Passengers	Revenue	Passengers/Revenue		
												Hours	Hour
41 Columbia Pike/Ballston/Courthouse		49,558	1,807	27.4	2,253			9,300	412	22.6	6,599	276	23.9
42 Ballston/Pentagon		23,581	1,127	20.9	1,072			1,926	132	14.6	977	93	10.5
43 Crystal City/Rosslyn/Courthouse		20,433	1,064	19.2	929			860	169	5.1	372	119	3.1
45 Columbia Pike/Rosslyn		24,633	1,202	20.5	1,120			3,168	233	13.6	1,634	150	10.9
51 Virginia Hospital Center/Ballston		7,902	396	20.0	359			968	90	10.8	542	63	8.6
52 Virginia Hospital Center/Ballston/East Falls Church		7,182	550	13.1	326								
53 Glebe Road-Westover/Ballston/East Falls Church		4,948	600	8.3	225								
55 Lee Highway/E. Falls Church/Rosslyn		34,300	1,755	19.5	1,559			3,335	254	13.1	1,680	139	12.1
61 Courthouse/Rosslyn		2,654	291	9.1	121								
62 Lorcom Lane/Courthouse/Ballston		2,006	282	7.1	91								
74 Arlington Village/Arlington View		1,871	176	10.6	85								
75 Shirlington/Ballston/Virginia Square		13,141	910	14.4	597								
77 Shirlington/Lyon Park/Courthouse		12,826	714	18.0	583			1,885	165	11.4			
84 Douglas Park/Pentagon City		5,123	323	15.9	233								
87 Shirlington/Pentagon (also 87A/P/X)		16,025	1,079	14.8	728			1,181	165	7.2	685	96	7.1
ART Total		226,183	12,274	18.4	10,281			22,623	1,619	14.0	12,489	937	13.3

On Time Performance %

41 Columbia Pike/Ballston/Courthouse	78%
42 Ballston/Pentagon	71%
43 Crystal City/Rosslyn/Courthouse	91%
45 Columbia Pike/Rosslyn	77%
51 Virginia Hospital Center/Ballston	88%
52 Virginia Hospital Center/Ballston/East Falls Church	75%
53 Glebe Road-Westover/Ballston/East Falls Church	87%
55 Lee Highway/E. Falls Church/Rosslyn	74%
61 Courthouse/Rosslyn	88%
62 Lorcom Lane/Courthouse/Ballston	81%
74 Arlington Village/Arlington View	78%
75 Shirlington/Ballston/Virginia Square	76%
77 Shirlington/Lyon Park/Courthouse	63%
84 Douglas Park/Pentagon City	74%
87 Shirlington/Pentagon (also 87A/P/X)	76%
Total	78%

		Revenue	Passengers/Revenue
	Passengers	Hours	Hour
Diamond	3,787	3,065	1.2
Red Top	4,342	1,238	3.5
Total	8,129	4,303	



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	Oct-18	Oct-17	YTD 2019	YTD 2018
SERVICE EFFECTIVENESS				
ART				
Passengers	255,672	275,279	1,001,220	1,079,078
Revenue Hours	14,829	14,917	56,870	59,146
Passengers/Revenue Hour	17.2	18.5	17.6	18.2
Scheduled Number of Trips	15,507	15,879	59,441	63,090
Actual Number of Trips	15,376	15,193	57,129	61,318
Number of Missed Trips	131	686	2,311	1,772
% Service Efficiency	99.2%	95.7%	96.1%	97.2%
% On-Time Performance	78%	85%	81%	86%

STAR				
Passengers	8,128	8,773	31,167	33,531
Revenue Hours	4,303	4,104	16,111	15,766
Passengers/Revenue Hour	1.89	2.14	1.93	2.13
Scheduled Number of Trips Booked	7,773	8247	30,277	31,926
Number of Trip Cancellations and No-Shows	963	786	3922	4296
% Service Efficiency	87.6%	90.5%	87.0%	86.5%