

Arlington Transit
Monthly Service Performance Report
ART and STAR

ROUTE LEVEL PERFORMANCE - MAY 2019

	Ridership			Weekday		Saturday			Sunday	
	Passengers	Revenue Hours	Passengers/Revenue Hour	Average Weekday Passengers	Passengers	Revenue Hours	Passengers/Revenue Hour	Passengers	Revenue Hours	Passengers/Revenue Hour
41 Columbia Pike/Ballston/Courthouse	49,919	1,808	27.6	2,269	8,440	322	26.2	8,801	361	24.4
42 Ballston/Pentagon	21,615	1,144	18.9	983	1,336	104	12.8	1,306	123	10.7
43 Crystal City/Rosslyn/Courthouse	17,036	1,067	16.0	774	779	135	5.8	790	149	5.3
45 Columbia Pike/Rosslyn	25,400	1,280	19.9	1,155	2,526	185	13.7	2,661	233	11.4
51 Virginia Hospital Center/Ballston	7,459	394	18.9	339	548	72	7.6	576	79	7.3
52 Virginia Hospital Center/Ballston/East Falls Church	6,842	551	12.4	311						
53 Glebe Road-Westover/Ballston/East Falls Church	4,670	631	7.4	212						
55 Lee Highway/E. Falls Church/Rosslyn	33,990	1,762	19.3	1,545	2,897	208	14.0	2,497	173	14.5
61 Courthouse/Rosslyn	2,827	290	9.7	129						
62 Lorcom Lane/Courthouse/Ballston	1,974	286	6.9	90						
72 Rock Spring/Ballston/Shirlington	12,023	1,172	10.3	547						
74 Arlington Village/Arlington View	1,792	175	10.2	81						
75 Shirlington/Ballston/Virginia Square	10,929	917	11.9	497						
77 Shirlington/Lyon Park/Courthouse	12,261	839	14.6	557	1,395	132	10.6			
84 Douglas Park/Pentagon City	4,614	316	14.6	210						
87 Shirlington/Pentagon (also 87A/P/X)	12,966	1,087	11.9	589	832	132	6.3	601	120	5.0
ART Total	226,317	13,719	16.5	10,287	18,753	1,289	14.5	17,232	1,236	13.9

262,302

On Time Performance %

41 Columbia Pike/Ballston/Courthouse	77%
42 Ballston/Pentagon	73%
43 Crystal City/Rosslyn/Courthouse	91%
45 Columbia Pike/Rosslyn	80%
51 Virginia Hospital Center/Ballston	87%
52 Virginia Hospital Center/Ballston/East Falls Church	76%
53 Glebe Road-Westover/Ballston/East Falls Church	83%
55 Lee Highway/E. Falls Church/Rosslyn	66%
61 Courthouse/Rosslyn	93%
62 Lorcom Lane/Courthouse/Ballston	71%
72 Rock Spring/Ballston/Shirlington	64%
74 Arlington Village/Arlington View	75%
75 Shirlington/Ballston/Virginia Square	66%
77 Shirlington/Lyon Park/Courthouse	75%
84 Douglas Park/Pentagon City	65%
87 Shirlington/Pentagon (also 87A/P/X)	72%

Total

Ridership

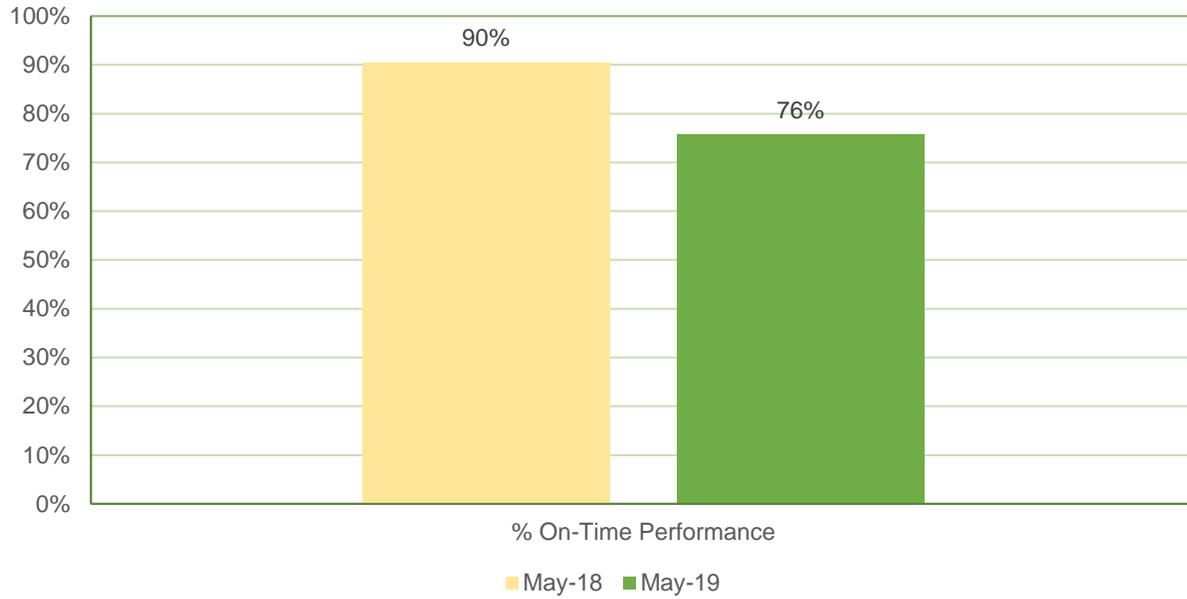
	Passengers	Revenue Hours	Passengers/Revenue Hour
Diamond	3,518	2,703	1.3
Red Top	4,087	1,230	3.3
Total	7,605	3,933	

SERVICE EFFECTIVENESS

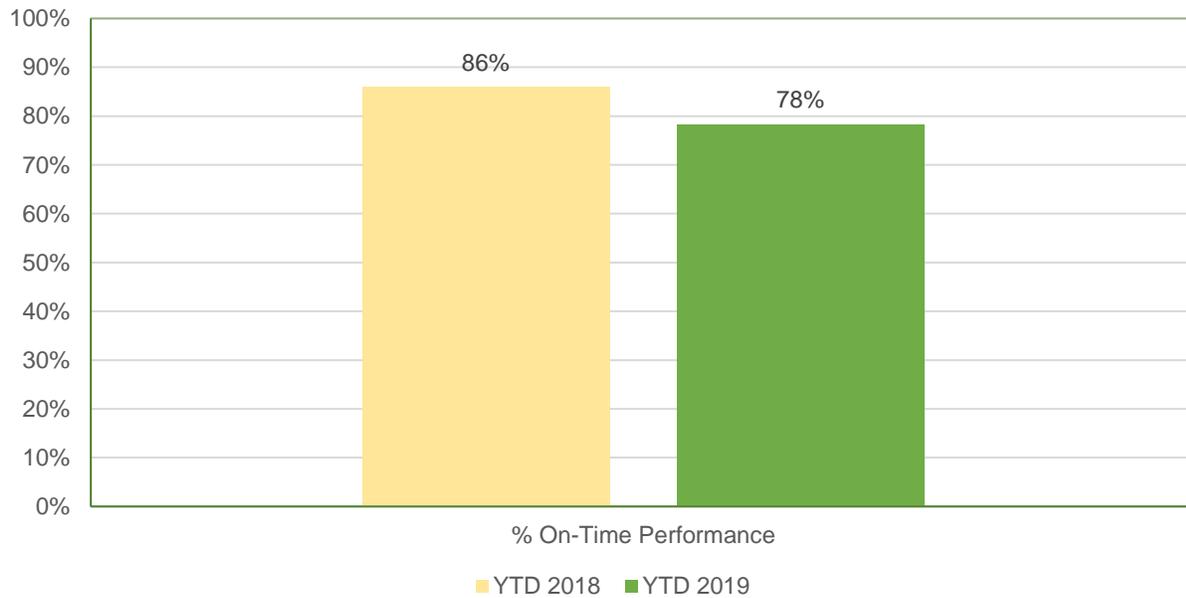
	May-19	May-18	YTD 2019	YTD 2018
ART				
ART Passengers	262,302	252,818	2,373,916	2,742,371
Revenue Hours	16,244	15,319	164,450	161,236
Passengers/Revenue Hour	16.1	16.5	14.4	17.0
Scheduled Number of Trips	16,350	16,127	169,366	177,013
Actual Number of Trips	16,203	16,041	165,172	168,624
Number of Missed Trips	147	87	4,194	8,390
% Service Efficiency	99.1%	99.5%	97.5%	95.3%
% On-Time Performance	76%	90%	78%	86%

STAR				
STAR Passengers	7,605	9,051	81,321	88,407
Revenue Hours	3,933	4,187	42,406	42,891
Passengers/Revenue Hour	1.93	2.16	1.92	2.06
Scheduled Number of Trips Booked	7,305	7,876	78,902	83,277
Number of Trip Cancellations and No-Shows	936	1,022	10,667	10,117
% Service Efficiency	87.2%	87.0%	86.5%	87.9%

ART On-Time Performance
FY 2018 and FY 2019
May

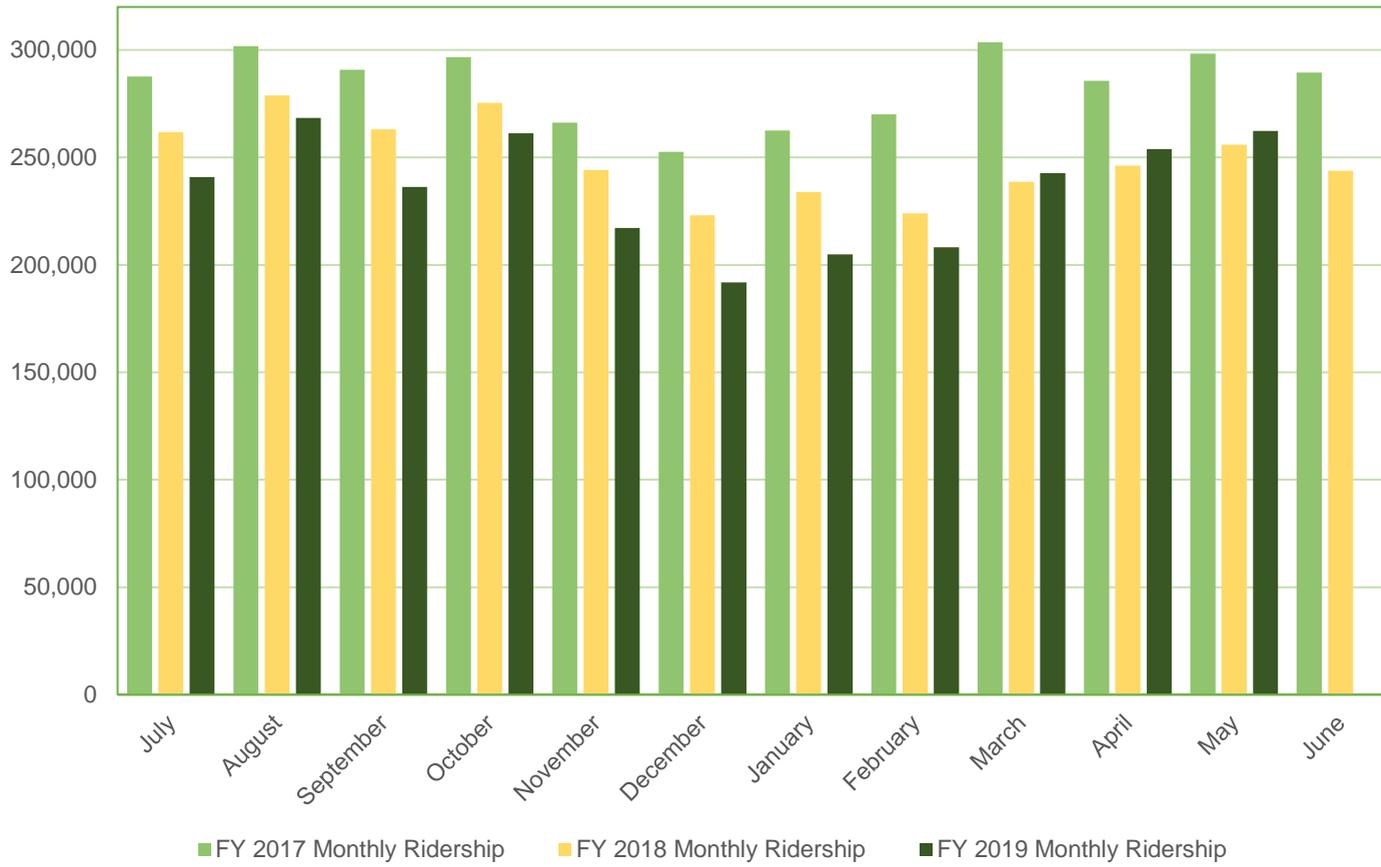


ART On-Time Performance
FY 2018 and FY 2019
Year To Date (July-May)



SYSTEMWIDE RIDERSHIP
FY 2019 Through May 2019

ART



STAR

