



Arlington Transit
 Monthly Service Performance Report
 ART and STAR



March 2019

ART	Weekday				Saturday			Sunday		
	Passengers	Revenue	Passengers/Revenue	Average Weekday Passengers	Passengers	Revenue	Passengers/Revenue	Passengers	Revenue	Passengers/Revenue
Ridership										
41 Columbia Pike/Ballston/Courthouse	44,862	1,711	26.2	2,136	9,736	410	23.7	8,418	360	23.4
42 Ballston/Pentagon	20,347	1,088	18.7	969	1,601	127	12.7	1,290	122	10.6
43 Crystal City/Rosslyn/Courthouse	15,846	1,017	15.6	755	564	169	3.3	452	149	3.0
45 Columbia Pike/Rosslyn	22,494	1,225	18.4	1,071	2,667	233	11.5	2,672	240	11.1
51 Virginia Hospital Center/Ballston	6,253	377	16.6	298	598	90	6.6	578	79	7.3
52 Virginia Hospital Center/Ballston/East Falls Church	6,387	526	12.2	304						
53 Glebe Road-Westover/Ballston/East Falls Church	4,155	602	6.9	198						
55 Lee Highway/E. Falls Church/Rosslyn	30,758	1,671	18.4	1,465	3,355	254	13.2	2,101	174	12.1
61 Courthouse/Rosslyn	2,642	278	9.5	126						
62 Lorcom Lane/Courthouse/Ballston	1,903	270	7.1	91						
72 Rock Spring/Ballston/Shirlington	10,367	1,118	9.3	494						
74 Arlington Village/Arlington View	1,498	168	8.9	71						
75 Shirlington/Ballston/Virginia Square	9,776	872	11.2	466						
77 Shirlington/Lyon Park/Courthouse	11,285	789	14.3	537	1,472	165	8.9			
84 Douglas Park/Pentagon City	4,323	302	14.3	206						
87 Shirlington/Pentagon (also 87A/P/X)	12,536	1,034	12.1	597	1,036	165	6.3	649	120	5.4
ART Total	205,432	13,046	15.7	9,782	21,029	1,612	13.0	16,160	1,243	13.0

242,621

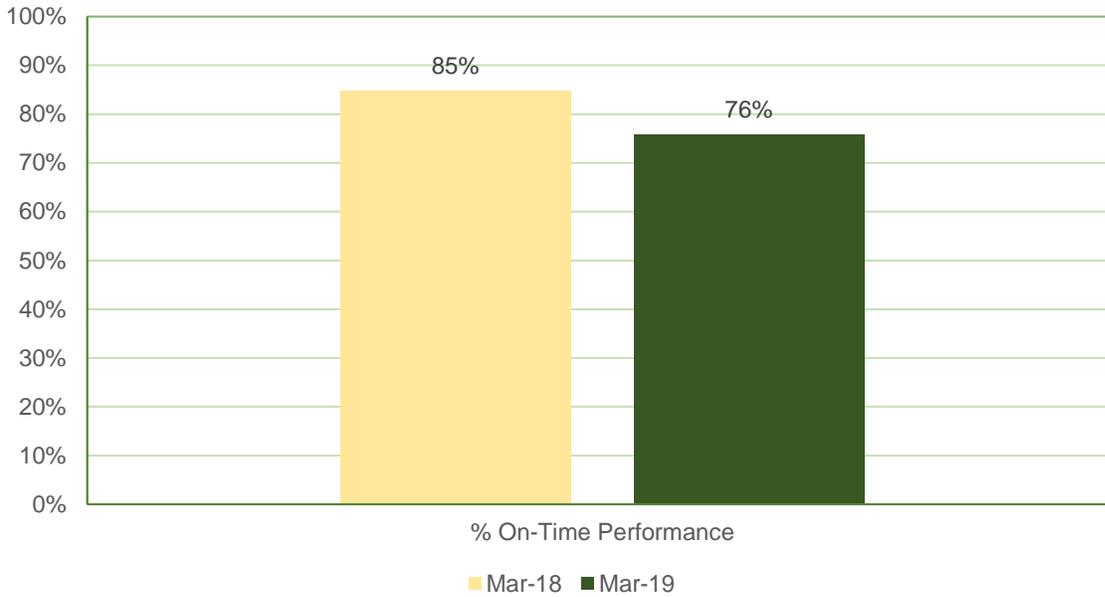
On Time Performance %

41 Columbia Pike/Ballston/Courthouse	74%
42 Ballston/Pentagon	77%
43 Crystal City/Rosslyn/Courthouse	91%
45 Columbia Pike/Rosslyn	81%
51 Virginia Hospital Center/Ballston	81%
52 Virginia Hospital Center/Ballston/East Falls Church	75%
53 Glebe Road-Westover/Ballston/East Falls Church	82%
55 Lee Highway/E. Falls Church/Rosslyn	63%
61 Courthouse/Rosslyn	92%
62 Lorcom Lane/Courthouse/Ballston	72%
72 Rock Spring/Ballston/Shirlington	66%
74 Arlington Village/Arlington View	78%
75 Shirlington/Ballston/Virginia Square	69%
77 Shirlington/Lyon Park/Courthouse	76%
84 Douglas Park/Pentagon City	70%
87 Shirlington/Pentagon (also 87A/P/X)	77%
Total	76%

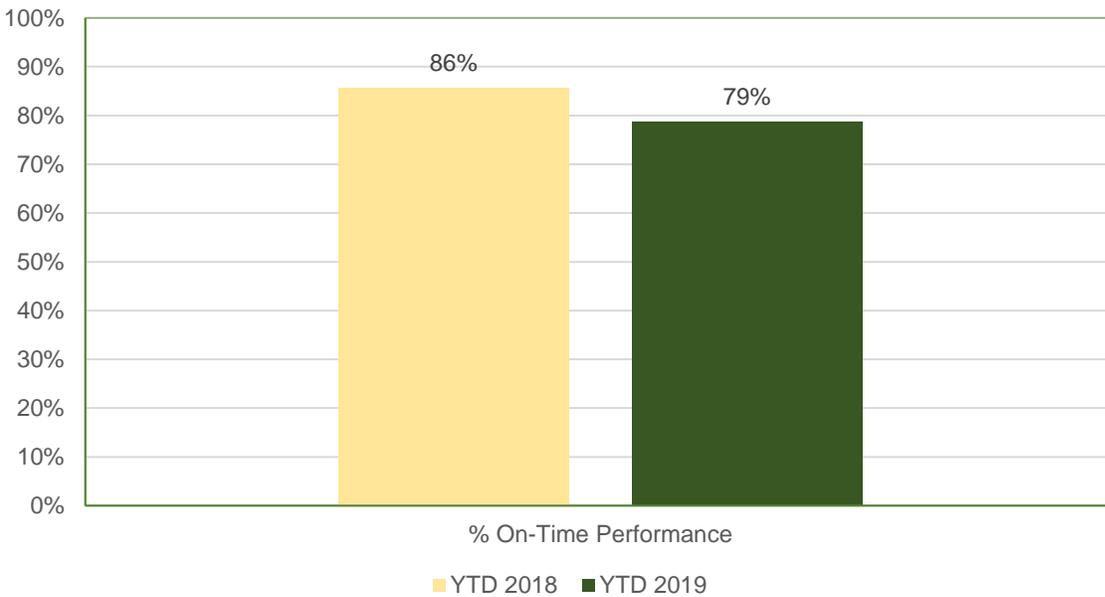
STAR	Passengers	Revenue	Passengers/Revenue
	Hours	Hour	
Diamond	3,487	2,840	1.2
Red Top	3,915	1,112	3.5
Total	7,402	3,952	

	Mar-19	Mar-18	YTD 2019	YTD 2018
SERVICE EFFECTIVENESS				
ART				
Passengers	242,621	238,605	1,857,733	2,242,716
Revenue Hours	15,901	15,207	132,272	131,277
Passengers/Revenue Hour	15.3	15.7	14.0	17.1
Scheduled Number of Trips	16,048	16,549	136,925	145,065
Actual Number of Trips	15,952	15,239	133,026	136,793
Number of Missed Trips	97	1,310	3,899	8,272
% Service Efficiency	99.4%	92.1%	97.2%	94.3%
% On-Time Performance	76%	85%	79%	86%
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STAR				
Passengers	7,402	7,437	66,552	71,131
Revenue Hours	3,952	3,828	34,552	34,553
Passengers/Revenue Hour	1.87	1.94	1.93	2.06
Scheduled Number of Trips Booked	7,176	6615	64,662	67,567
Number of Trip Cancellations and No-Shows	982	675	8816	8089
% Service Efficiency	86.3%	89.8%	86.4%	88.0%

ART On-Time Performance
FY 2018 and FY 2019
March

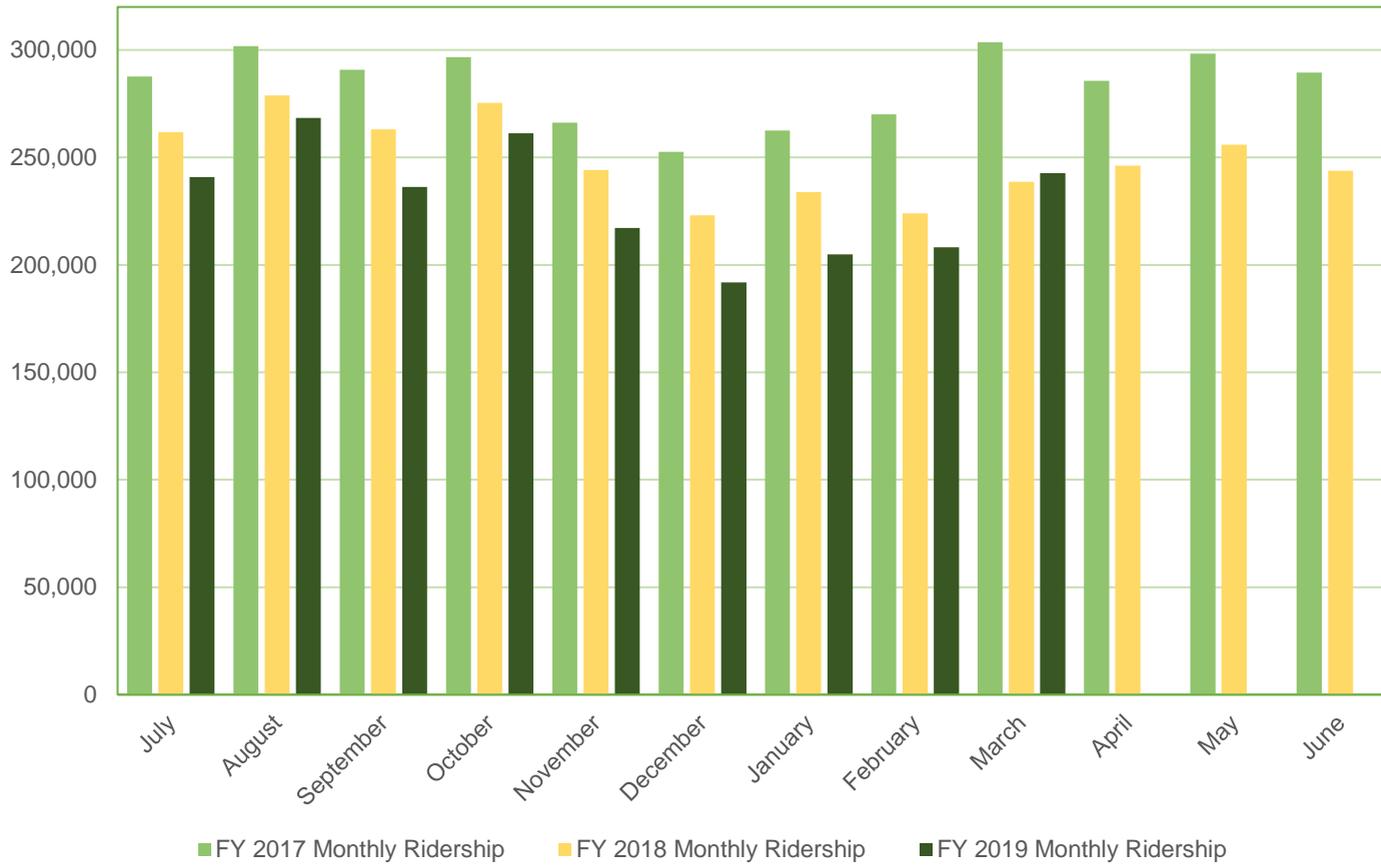


ART On-Time Performance
FY 2018 and FY 2019
Year To Date (July-March)



SYSTEMWIDE RIDERSHIP
FY 2019 Through March 2019

ART



STAR

