

Arlington Transit
Monthly Service Performance Report
ART and STAR

ROUTE LEVEL PERFORMANCE - MAY 2019

	Ridership				Weekday			Saturday			Sunday		
	Passengers	Revenue Hours	Passengers/Revenue Hour	Average Weekday Passengers	Passengers	Revenue Hours	Passengers/Revenue Hour	Passengers	Revenue Hours	Passengers/Revenue Hour	Passengers	Revenue Hours	Passengers/Revenue Hour
41 Columbia Pike/Ballston/Courthouse	46,122	1,646	28.0	2,306	10,031	398	25.2	8,980	362	24.8			
42 Ballston/Pentagon	19,496	1,034	18.9	975	1,831	130	14.1	1,300	123	10.6			
43 Crystal City/Rosslyn/Courthouse	15,817	965	16.4	791	655	169	3.9	557	149	3.7			
45 Columbia Pike/Rosslyn	20,916	1,163	18.0	1,046	3,081	221	13.9	2,653	240	11.1			
51 Virginia Hospital Center/Ballston	5,969	360	16.6	298	532	90	5.9	517	79	6.6			
52 Virginia Hospital Center/Ballston/East Falls Church	5,892	501	11.8	295									
53 Glebe Road-Westover/Ballston/East Falls Church	3,778	564	6.7	189									
55 Lee Highway/E. Falls Church/Rosslyn	30,373	1,599	19.0	1,519	3,073	258	11.9	2,175	172	12.7			
61 Courthouse/Rosslyn	2,373	265	9.0	119									
62 Lorcom Lane/Courthouse/Ballston	1,595	258	6.2	80									
72 Rock Spring/Ballston/Shirlington	10,895	1,065	10.2	545									
74 Arlington Village/Arlington View	1,516	160	9.5	76									
75 Shirlington/Ballston/Virginia Square	9,408	824	11.4	470									
77 Shirlington/Lyon Park/Courthouse	11,875	758	15.7	594	1,939	165	11.8						
84 Douglas Park/Pentagon City	4,347	287	15.1	217									
87 Shirlington/Pentagon (also 87A/P/X)	11,705	988	11.9	585	1,155	165	7.0	853	120	7.1			
ART Total	202,077	12,436	16.2	10,104	22,297	1,596	14.0	17,035	1,243	13.7			

241,409

On Time Performance %

41 Columbia Pike/Ballston/Courthouse	74%
42 Ballston/Pentagon	69%
43 Crystal City/Rosslyn/Courthouse	84%
45 Columbia Pike/Rosslyn	80%
51 Virginia Hospital Center/Ballston	89%
52 Virginia Hospital Center/Ballston/East Falls Church	78%
53 Glebe Road-Westover/Ballston/East Falls Church	81%
55 Lee Highway/E. Falls Church/Rosslyn	67%
61 Courthouse/Rosslyn	91%
62 Lorcom Lane/Courthouse/Ballston	76%
72 Rock Spring/Ballston/Shirlington	67%
74 Arlington Village/Arlington View	72%
75 Shirlington/Ballston/Virginia Square	65%
77 Shirlington/Lyon Park/Courthouse	75%
84 Douglas Park/Pentagon City	65%
87 Shirlington/Pentagon (also 87A/P/X)	79%
Total	76%

Ridership

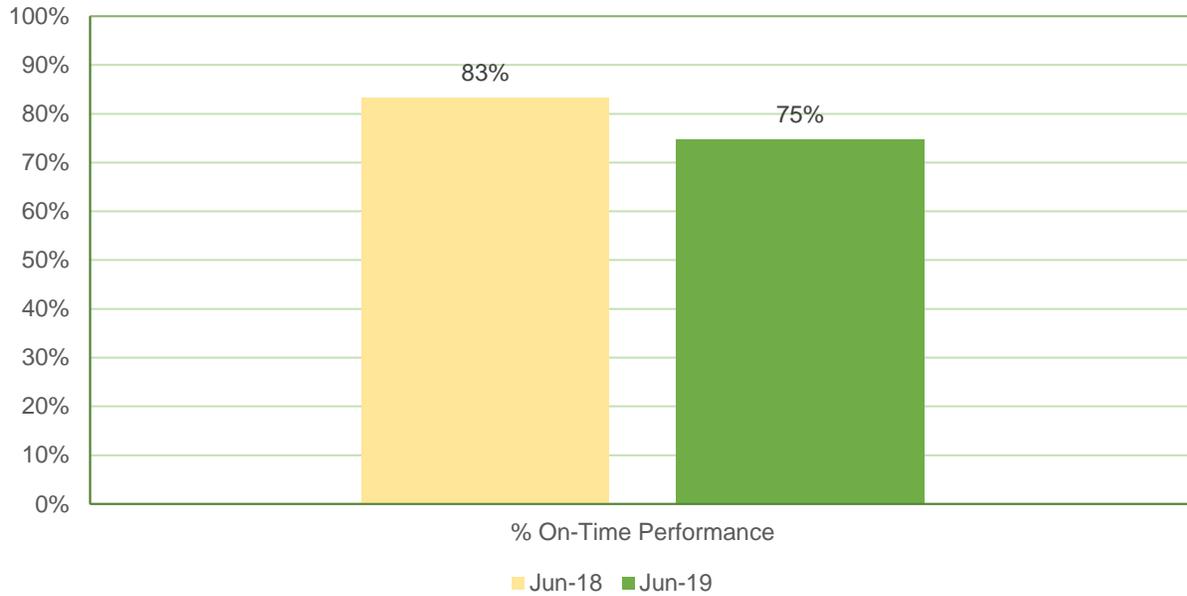
	Passengers	Revenue Hours	Passengers/Revenue Hour
Diamond	3,354	2,602	1.3
Red Top	3,973	1,150	3.5
Total	7,327	3,752	

SERVICE EFFECTIVENESS

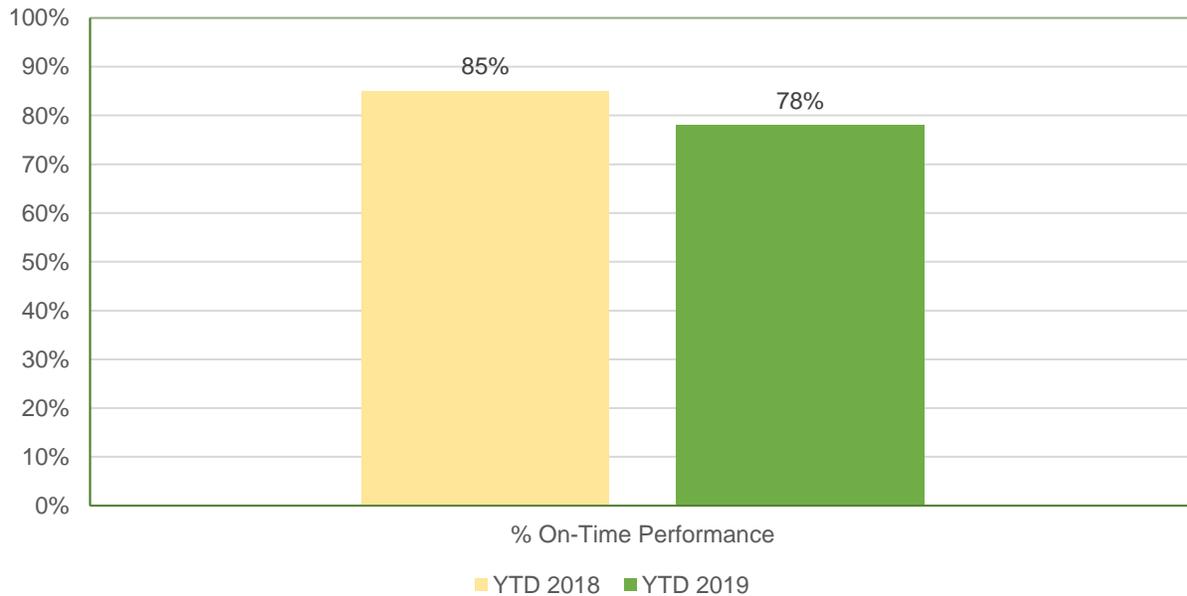
	Jun-19	Jun-18	YTD 2019	YTD 2018
ART				
ART Passengers	241,409	243,766	2,615,325	2,986,137
Revenue Hours	15,275	14,412	179,725	175,648
Passengers/Revenue Hour	15.8	16.9	14.6	17.0
Scheduled Number of Trips	15,420	16,127	184,785	193,141
Actual Number of Trips	15,297	16,041	180,469	184,664
Number of Missed Trips	122	87	4,316	8,476
% Service Efficiency	99.2%	99.5%	97.7%	95.6%
% On-Time Performance	75%	83%	78%	85%

STAR				
STAR Passengers	7,327	7,381	88,648	95,788
Revenue Hours	3,752	4,035	46,158	46,926
Passengers/Revenue Hour	1.95	1.83	1.92	2.04
Scheduled Number of Trips Booked	6,944	7,035	85,846	90,312
Number of Trip Cancellations and No-Shows	961	887	11,628	11,004
% Service Efficiency	86.2%	87.4%	86.5%	87.8%

ART On-Time Performance
FY 2018 and FY 2019
June

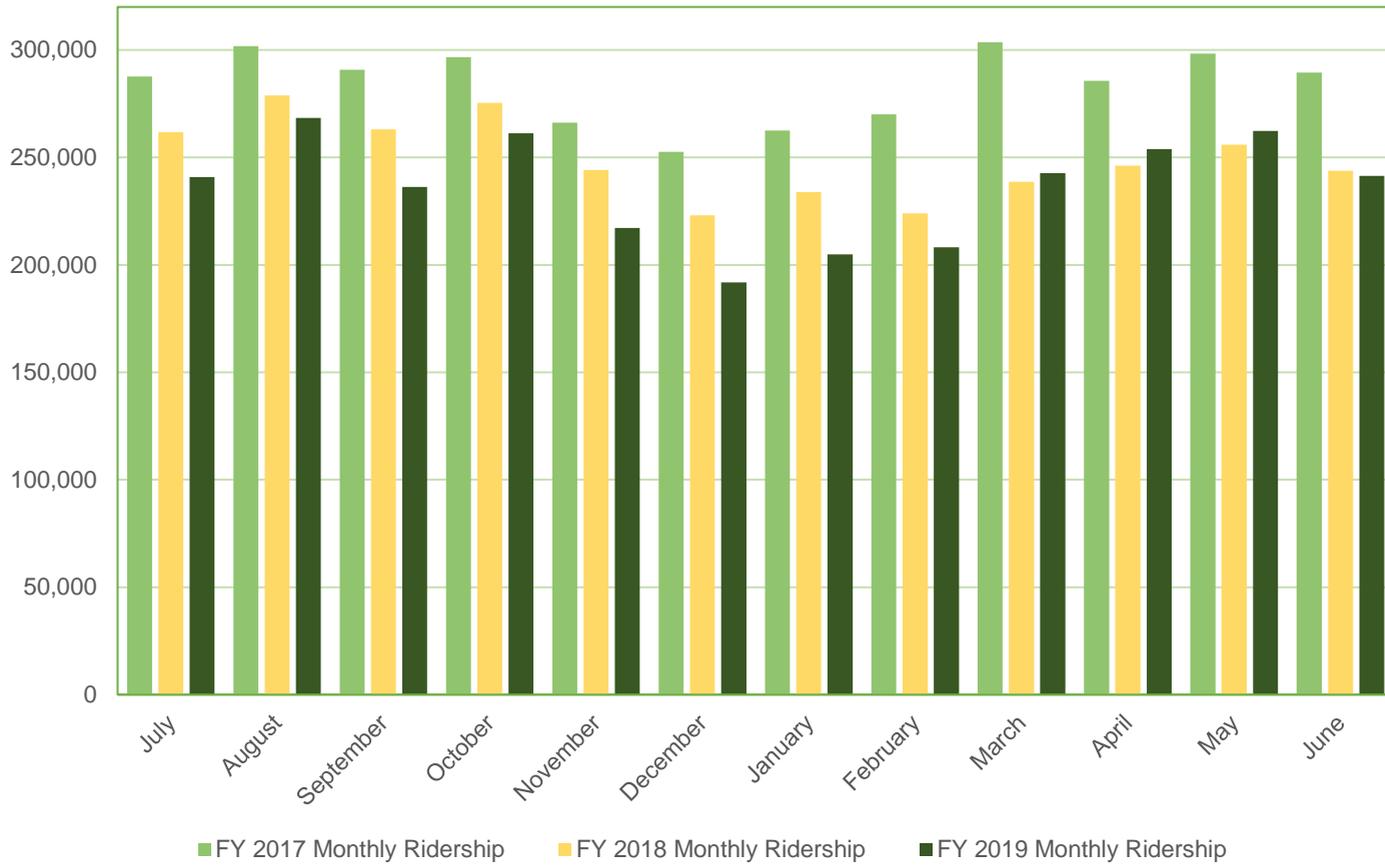


ART On-Time Performance
FY 2018 and FY 2019
Year To Date (July-June)



SYSTEMWIDE RIDERSHIP
FY 2019 Full-Year

ART



STAR

