

Arlington Transit
Monthly Service Performance Report
ART and STAR

ROUTE LEVEL PERFORMANCE - JANUARY 2019

	Ridership				Weekday			Saturday			Sunday			
	Passengers	Revenue	Passengers/ Revenue	Hours	Average Weekday Passengers	Passengers	Revenue	Passengers/ Revenue	Passengers	Revenue	Passengers/ Revenue	Passengers	Revenue	Passengers/ Revenue
41 Columbia Pike/Ballston/Courthouse	37,108	1,704	21.8	1,767	7,803	410	19.0	6,006	361	16.6				
42 Ballston/Pentagon	17,858	1,016	17.6	850	1,517	131	11.6	866	122	7.1				
43 Crystal City/Rosslyn/Courthouse	14,359	999	14.4	684	612	169	3.6	296	149	2.0				
45 Columbia Pike/Rosslyn	19,933	1,192	16.7	949	2,077	196	10.6	1,680	222	7.6				
51 Virginia Hospital Center/Ballston	5,789	378	15.3	276	737	90	8.2	492	79	6.2				
52 Virginia Hospital Center/Ballston/East Falls Church	5,216	513	10.2	248										
53 Glebe Road-Westover/Ballston/East Falls Church	3,435	603	5.7	164										
55 Lee Highway/E. Falls Church/Rosslyn	27,586	1,642	16.8	1,314	2,623	260	10.1	1,623	175	9.3				
61 Courthouse/Rosslyn	2,101	278	7.6	100										
62 Lorcom Lane/Courthouse/Ballston	1,206	242	5.0	57										
72 Rock Spring/Ballston/Shirlington	7,614	1,118	6.8	363										
74 Arlington Village/Arlington View	974	168	5.8	46										
75 Shirlington/Ballston/Virginia Square	8,554	862	9.9	407										
77 Shirlington/Lyon Park/Courthouse	9,846	773	12.7	469	1,181	131	9.0							
84 Douglas Park/Pentagon City	3,705	151	24.6	176										
87 Shirlington/Pentagon (also 87A/P/X)	10,792	972	11.1	514	739	157	4.7	565	115	4.9				
ART Total	176,076	12,610	13.96	8,385	17,289	1,544	11.2	11,528	1,222	9.4				

On Time Performance %

41 Columbia Pike/Ballston/Courthouse	74%
42 Ballston/Pentagon	74%
43 Crystal City/Rosslyn/Courthouse	91%
45 Columbia Pike/Rosslyn	82%
51 Virginia Hospital Center/Ballston	85%
52 Virginia Hospital Center/Ballston/East Falls Church	72%
53 Glebe Road-Westover/Ballston/East Falls Church	84%
55 Lee Highway/E. Falls Church/Rosslyn	71%
61 Courthouse/Rosslyn	94%
62 Lorcom Lane/Courthouse/Ballston	79%
72 Rock Spring/Ballston/Shirlington	65%
74 Arlington Village/Arlington View	62%
75 Shirlington/Ballston/Virginia Square	65%
77 Shirlington/Lyon Park/Courthouse	79%
84 Douglas Park/Pentagon City	66%
87 Shirlington/Pentagon (also 87A/P/X)	82%
Total	76%

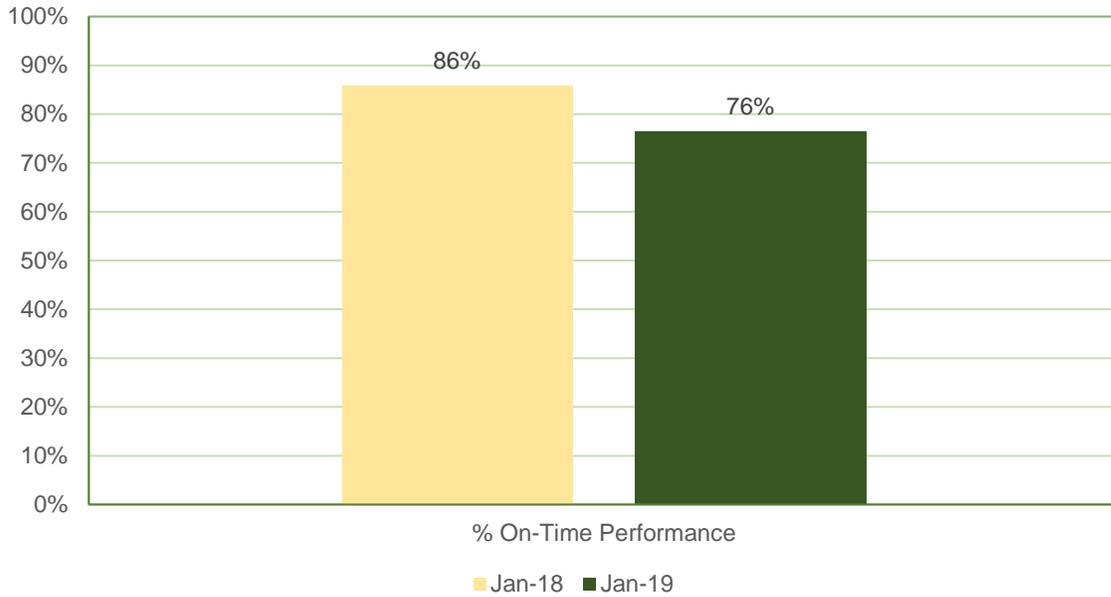
	Passengers	Revenue	Passengers/ Revenue
	Hours	Hour	
Diamond	3,107	2,614	1.2
Red Top	3,802	955	4.0
Total	6,909	3,569	1.9

SERVICE EFFECTIVENESS

	Jan-19	Jan-18	YTD 2019	YTD 2018
ART				
Passengers	204,893	233,863	1,615,112	1,780,214
Revenue Hours	15,376	14,789	102,122	102,682
Passengers/Revenue Hour	13.3	15.8	15.8	17.3
Scheduled Number of Trips	15,793	17,652	106,339	112,652
Actual Number of Trips	15,355	15,850	102,892	107,439
Number of Missed Trips	438	1,802	3,446	5,213
% Service Efficiency	97.2%	89.8%	96.8%	95.4%
% On-Time Performance	76%	86%	80%	86%

STAR				
Passengers	6,909	7,560	52,674	56,523
Revenue Hours	3,569	3,902	27,021	26,996
Passengers/Revenue Hour	1.94	1.94	1.95	2.09
Scheduled Number of Trips Booked	6,808	7522	50,967	54,029
Number of Trip Cancellations and No-Shows	1,093	87	6,954	6,375
% Service Efficiency	83.9%	98.8%	86.4%	88.2%

ART On-Time Performance
FY 2018 and FY 2019
January



ART On-Time Performance
FY 2018 and FY 2019
Year To Date (July-January)

