

Arlington Transit
Monthly Service Performance Report
ART and STAR

ROUTE LEVEL PERFORMANCE - FEBRUARY 2019

	Ridership				Weekday			Saturday			Sunday		
	Passengers	Revenue	Passengers/Revenue	Average Weekday Passengers	Passengers	Revenue	Passengers/Revenue	Passengers	Revenue	Passengers/Revenue	Passengers	Revenue	Passengers/Revenue
		Hours	Hour			Hours	Hour		Hours	Hour		Hours	Hour
41 Columbia Pike/Ballston/Courthouse	37,544	1,563	24.0	1,976	8,616	405	21.3	6,246	289	21.6			
42 Ballston/Pentagon	18,034	948	19.0	949	1,822	133	13.8	1,045	97	10.8			
43 Crystal City/Rosslyn/Courthouse	14,164	910	15.6	745	667	169	3.9	395	119	3.3			
45 Columbia Pike/Rosslyn	19,375	1,094	17.7	1,020	2,741	233	11.8	1,819	185	9.8			
51 Virginia Hospital Center/Ballston	5,632	339	16.6	296	850	90	9.5	394	62	6.4			
52 Virginia Hospital Center/Ballston/East Falls Church	5,790	468	12.4	305									
53 Glebe Road-Westover/Ballston/East Falls Church	3,536	542	6.5	186									
55 Lee Highway/E. Falls Church/Rosslyn	26,924	1,502	17.9	1,417	2,834	256	11.1	1,625	140	11.6			
61 Courthouse/Rosslyn	2,277	248	9.2	120									
62 Lorcom Lane/Courthouse/Ballston	1,550	227	6.8	82									
72 Rock Spring/Ballston/Shirlington	8,357	1,010	8.3	440									
74 Arlington Village/Arlington View	1,346	151	8.9	71									
75 Shirlington/Ballston/Virginia Square	8,127	781	10.4	428									
77 Shirlington/Lyon Park/Courthouse	9,138	701	13.0	481	1,315	146	9.0						
84 Douglas Park/Pentagon City	3,617	271	13.3	190									
87 Shirlington/Pentagon (also 87A/P/X)	11,042	923	12.0	581	887	157	5.6	480	91	5.3			
ART Total	176,453	11,679	15.1	9,287	19,732	1,587	12.4	12,004	984	12.2			

208,189

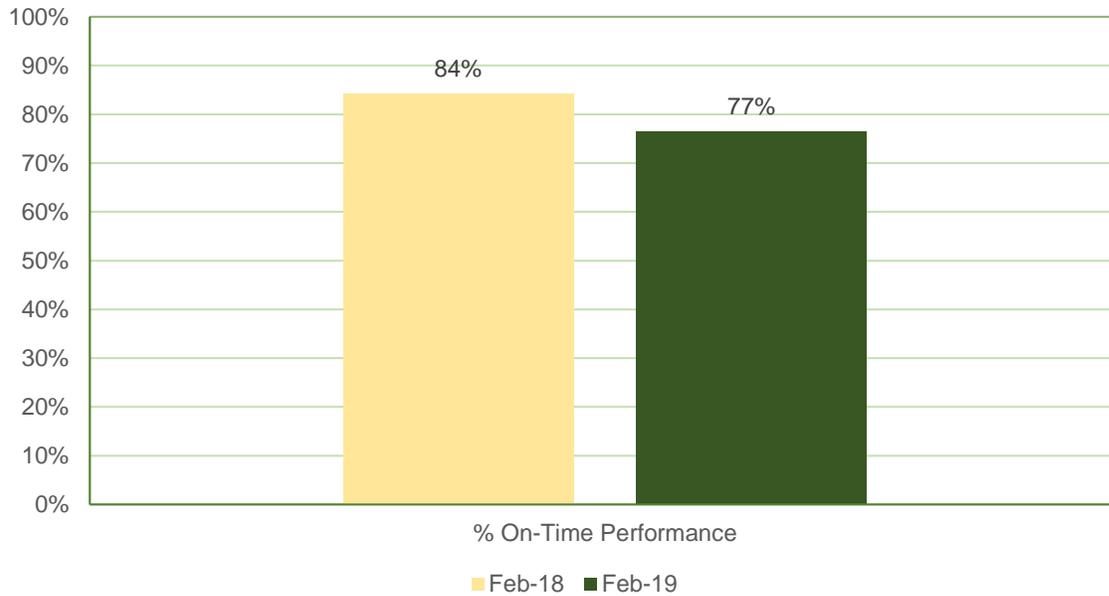
On Time Performance %

41 Columbia Pike/Ballston/Courthouse	74%
42 Ballston/Pentagon	75%
43 Crystal City/Rosslyn/Courthouse	92%
45 Columbia Pike/Rosslyn	81%
51 Virginia Hospital Center/Ballston	83%
52 Virginia Hospital Center/Ballston/East Falls Church	73%
53 Glebe Road-Westover/Ballston/East Falls Church	85%
55 Lee Highway/E. Falls Church/Rosslyn	70%
61 Courthouse/Rosslyn	93%
62 Lorcom Lane/Courthouse/Ballston	81%
72 Rock Spring/Ballston/Shirlington	66%
74 Arlington Village/Arlington View	80%
75 Shirlington/Ballston/Virginia Square	61%
77 Shirlington/Lyon Park/Courthouse	79%
84 Douglas Park/Pentagon City	71%
87 Shirlington/Pentagon (also 87A/P/X)	79%
Total	77%

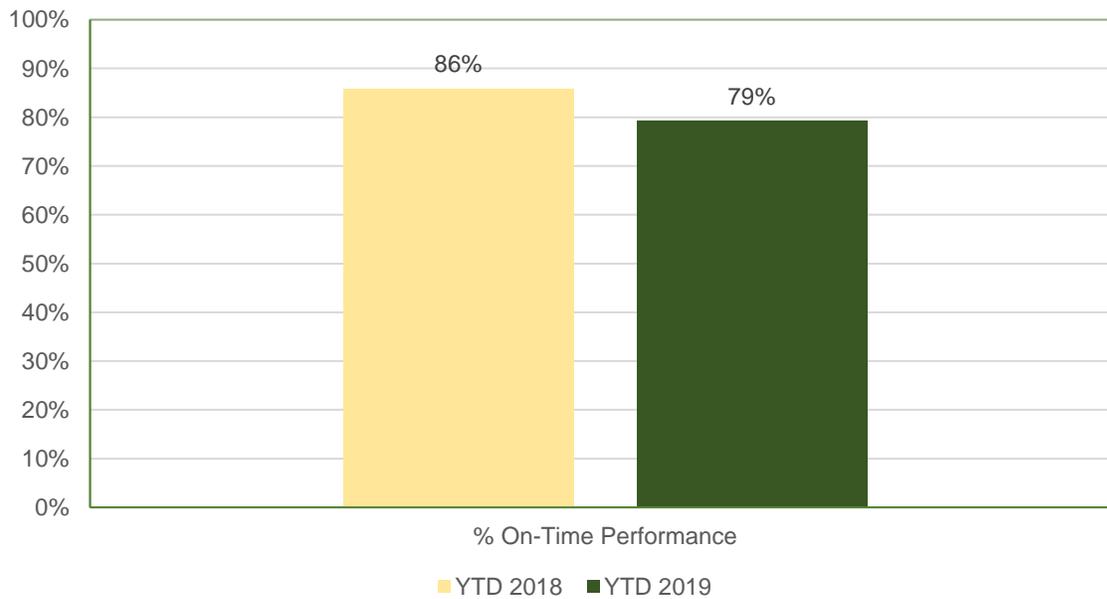
	Passengers	Revenue	Passengers/Revenue
	Hours	Hour	
Diamond	3,043	2,439	1.2
Red Top	3,433	1,140	3.0
Total	6,476	3,579	

	Feb-19	Feb-18	YTD 2019	YTD 2018
SERVICE EFFECTIVENESS				
ART				
Passengers	208,189	223,897	1,823,301	2,004,111
Revenue Hours	14,249	13,388	116,371	116,070
Passengers/Revenue Hour	14.6	16.7	15.7	17.3
Scheduled Number of Trips	14,539	15,864	120,877	128,516
Actual Number of Trips	14,183	14,116	117,075	121,555
Number of Missed Trips	356	1,749	3,802	6,962
% Service Efficiency	97.6%	89.0%	96.9%	94.6%
% On-Time Performance	77%	84%	79%	86%
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STAR				
Passengers	6,476	7,171	59,150	63,694
Revenue Hours	3,579	3,729	30,600	30,725
Passengers/Revenue Hour	1.81	1.92	1.93	2.07
Scheduled Number of Trips Booked	6,519	6923	57,486	60,952
Number of Trip Cancellations and No-Shows	880	1039	7834	7414
% Service Efficiency	86.5%	85.0%	86.4%	87.8%

ART On-Time Performance
FY 2018 and FY 2019
February

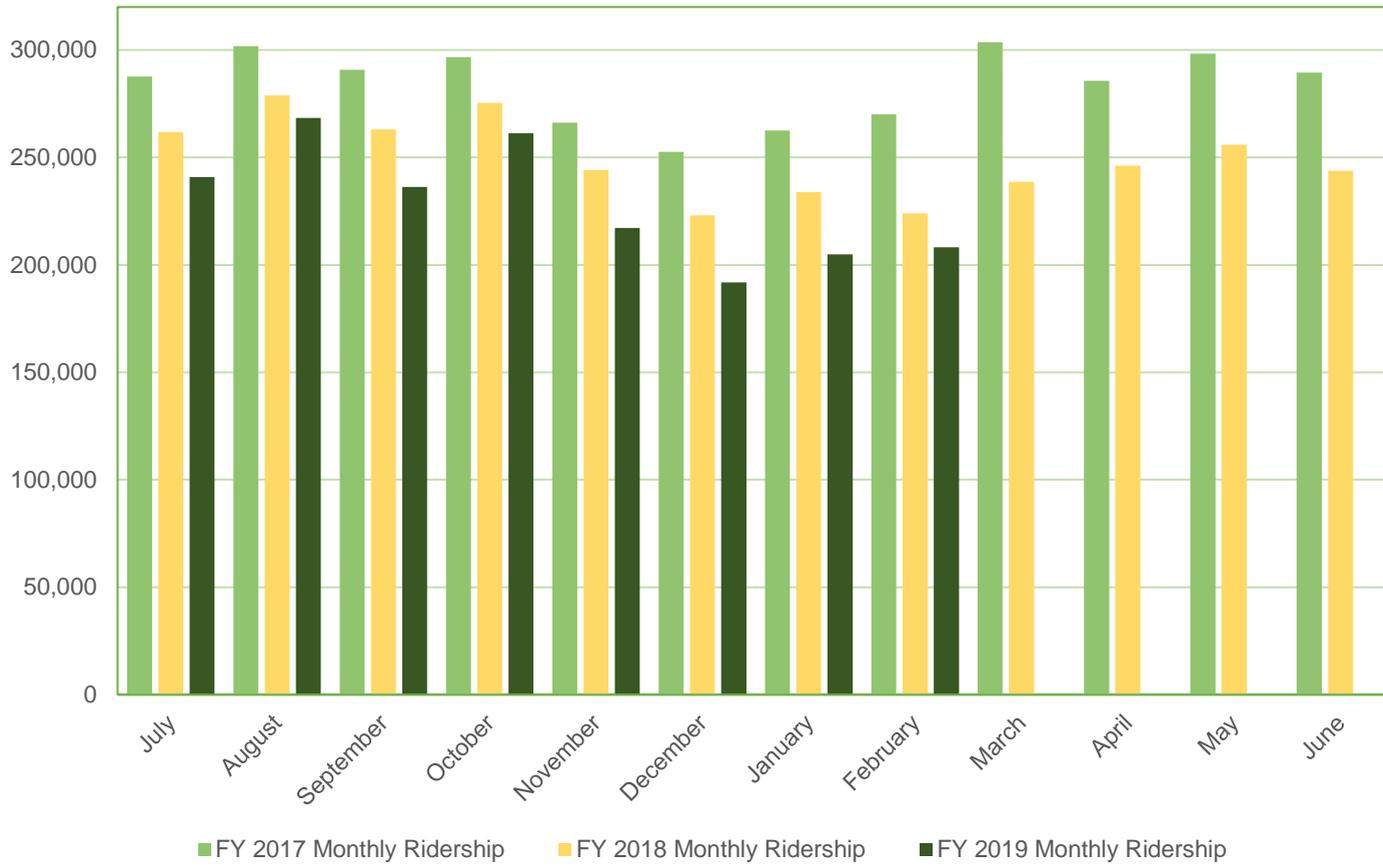


ART On-Time Performance
FY 2018 and FY 2019
Year To Date (July-February)



SYSTEMWIDE RIDERSHIP
FY 2019 Through February 2019

ART



STAR

