

Arlington Transit
Monthly Service Performance Report
ART and STAR

ROUTE LEVEL PERFORMANCE - AUGUST 2018

	Ridership				Weekday			Saturday			Sunday	
	Passengers	Revenue Hours	Passengers/Revenue Hour	Average Weekday Passengers	Passengers	Revenue Hours	Passengers/Revenue Hour	Passengers	Revenue Hours	Passengers/Revenue Hour		
41 Columbia Pike/Ballston/Courthouse	52,079	1,885	27.6	2,264	8,746	327	26.7	6,716	260	25.8		
42 Ballston/Pentagon	24,771	967	25.6	1,077	1,712	108	15.8	1,274	97	13.1		
43 Crystal City/Rosslyn/Courthouse	30,376	1,087	27.9	1,321	982	135	7.3	889	119	7.5		
45 Columbia Pike/Rosslyn	27,489	1,240	22.2	1,195	2,685	186	14.4	1,813	146	12.5		
51 Virginia Hospital Center/Ballston	6,904	411	16.8	300	593	72	8.2	367	63	5.8		
52 Virginia Hospital Center/Ballston/East Falls Church	6,044	574	10.5	263								
53 Glebe Road-Westover/Ballston/East Falls Church	4,596	648	7.1	200								
55 Lee Highway/E. Falls Church/Rosslyn	33,669	1,840	18.3	1,464	2,440	208	11.7	1,741	140	12.4		
61 Courthouse/Rosslyn	2,072	302	6.9	90								
62 Lorcom Lane/Courthouse/Ballston	1,590	260	6.1	69								
74 Arlington Village/Arlington View	1,975	184	10.7	86								
75 Shirlington/Ballston/Virginia Square	10,720	864	12.4	466								
77 Shirlington/Lyon Park/Courthouse	13,316	743	17.9	579	1,324	132	10.0					
84 Douglas Park/Pentagon City	4,986	339	14.7	217								
87 Shirlington/Pentagon (also 87A/P/X)	14,993	1,108	13.5	652	962	132	7.3	618	96	6.4		
ART Total	235,580	12,451	18.9	10,243	19,444	1,301	14.9	13,418	921	14.6		

On Time Performance %

41 Columbia Pike/Ballston/Courthouse	83%
42 Ballston/Pentagon	83%
43 Crystal City/Rosslyn/Courthouse	92%
45 Columbia Pike/Rosslyn	81%
51 Virginia Hospital Center/Ballston	93%
52 Virginia Hospital Center/Ballston/East Falls Church	75%
53 Glebe Road-Westover/Ballston/East Falls Church	89%
55 Lee Highway/E. Falls Church/Rosslyn	76%
61 Courthouse/Rosslyn	96%
62 Lorcom Lane/Courthouse/Ballston	83%
74 Arlington Village/Arlington View	86%
75 Shirlington/Ballston/Virginia Square	82%
77 Shirlington/Lyon Park/Courthouse	71%
84 Douglas Park/Pentagon City	76%
87 Shirlington/Pentagon (also 87A/P/X)	80%
Total	82%

Ridership

	Passengers	Revenue Hours	Passengers/Revenue Hour
Diamond	3,813	3,055	1.2
Red Top	4,245	1,120	3.8
Total	8,058	4,175	

SERVICE EFFECTIVENESS

	Aug-18	Aug-17	YTD 2019	YTD 2018
ART				
Passengers	268,442	278,867	509,289	540,719
Revenue Hours	14,673	15,540	28,653	29,941
Passengers/Revenue Hour	18.3	17.9	17.8	18.1
Scheduled Number of Trips	15,437	16,662	30,058	31,965
Actual Number of Trips	15,209	16,604	27,970	30,975
Number of Missed Trips	228	58	2,088	990
% Service Efficiency	98.5%	99.7%	93.1%	96.9%
% On-Time Performance	83%	87%	83%	87%

STAR				
Passengers	8,058	8,615	15,549	16,599
Revenue Hours	4,175	4,092	7,995	7,854
Passengers/Revenue Hour	1.93	2.11	1.94	2.11
Scheduled Number of Trips Booked	7,848	8232	14,957	15,878
Number of Trip Cancellations and No-Shows	990	1205	1970	2409
% Service Efficiency	87.4%	85.4%	86.8%	84.8%