

Arlington Transit
Monthly Service Performance Report

ROUTE LEVEL PERFORMANCE - July 2026

	Ridership*				Weekday			Saturday			Sunday		
		Passengers	Revenue Hours	Passengers/Revenue Hour	Average Weekday Passengers			Passengers	Revenue Hours	Passengers/Revenue Hour	Passengers	Revenue Hours	Passengers/Revenue Hour
41 Columbia Pike/Ballston/Courthouse		66,419	2,464	27.0	2,888			8,744	243	36.0	8,001	431	18.6
42 Ballston/Pentagon		22,423	1,264	17.7	975			2,029	78	25.9	1,746	145	12.1
43 Crystal City/Rosslyn/Courthouse		8,410	727	11.6	366								
45 Columbia Pike/Rosslyn		42,990	1,885	22.8	1,869			3,836	142	27.1	3,652	285	12.8
51 Virginia Hospital Center/Ballston		8,080	402	20.1	351			797	54	14.8	779	95	8.2
52 Virginia Hospital Center/Ballston/East Falls Church		7,917	667	11.9	344								
55 Lee Highway/E. Falls Church/Rosslyn		35,929	1,668	21.5	1,562			3,433	154	22.3	2,392	208	11.5
56 Military Road-Rosslyn Metro		5,109	548	9.3	222								
72 Rock Spring/Ballston/Shirlington		11,885	898	13.2	517								
74 Arlington Village/Arlington View		1,303	168	7.8	57								
75 Shirlington/Ballston/Virginia Square		18,677	1,089	17.1	812								
77 Shirlington/Lyon Park/Courthouse		12,673	842	15.1	551			1,352	98	13.8			
84 Douglas Park/Pentagon City		2,503	315	7.9	109								
87 Shirlington/Pentagon (also 87A/P/X)		13,362	1,229	10.9	581			959	98	9.8	652	142	4.6
Aspire Field Trip		123											
ART Total*		257,803	14,165	18.2	11,209			21,150	866	24.4	17,222	1,305	13.2

*As of July 2026, ART has switched from farebox-based ridership counts to using Automatic Passenger Counter (APC) data.

On Time Performance %

41 Columbia Pike/Ballston/Courthouse	80%
42 Ballston/Pentagon	82%
43 Crystal City/Rosslyn/Courthouse	93%
45 Columbia Pike/Rosslyn	75%
51 Virginia Hospital Center/Ballston	94%
52 Virginia Hospital Center/Ballston/East Falls Church	87%
55 Lee Highway/E. Falls Church/Rosslyn	83%
56 Military Road-Rosslyn Metro	85%
72 Rock Spring/Ballston/Shirlington	80%
74 Arlington Village/Arlington View	85%
75 Shirlington/Ballston/Virginia Square	83%
77 Shirlington/Lyon Park/Courthouse	81%
84 Douglas Park/Pentagon City	87%
87 Shirlington/Pentagon (also 87A/P/X)	89%
Total	84.47%

Paratransit Ridership				Microtransit Ridership			
	Passengers	Revenue Hours	Passengers/Revenue Hour		Passengers	Revenue Hours	Passengers/Revenue Hour
 WeDriveU	4,024	2,630	1.5				
Total	4,024	2,630	1.5	Total	324	226	1.4

Arlington Transit
Monthly Service Performance Report

SERVICE EFFECTIVENESS

ART	Jul-26	Jul-25	YTD FY27	YTD FY26
ART Passengers	296,175	252,391	296,175	252,391
Revenue Hours	16,336	16,130	16,336	16,130
Passengers/Revenue Hour	18	16	18	16
Scheduled Number of Trips	14,685	16,728	14,685	16,728
Actual Number of Trips	14,659	16,704	14,659	16,704
Number of Missed Trips	26	24	26	24
% Service Efficiency	99.83%	99.86%	99.83%	99.86%
% On-Time Performance	84%	79%	100%	79%

Customer Service

Number of Complaints	33	13	33	13
Complaints per 50,000 Trips	6	3	6	3

STAR	Jul-26	Jul-25	YTD FY27	YTD FY26
STAR Passengers	4,024	4,052	4,024	4,052
Revenue Hours	2,630	2,848	2,630	2,848
Passengers/Revenue Hour	1.53	1.42	1.53	1.42

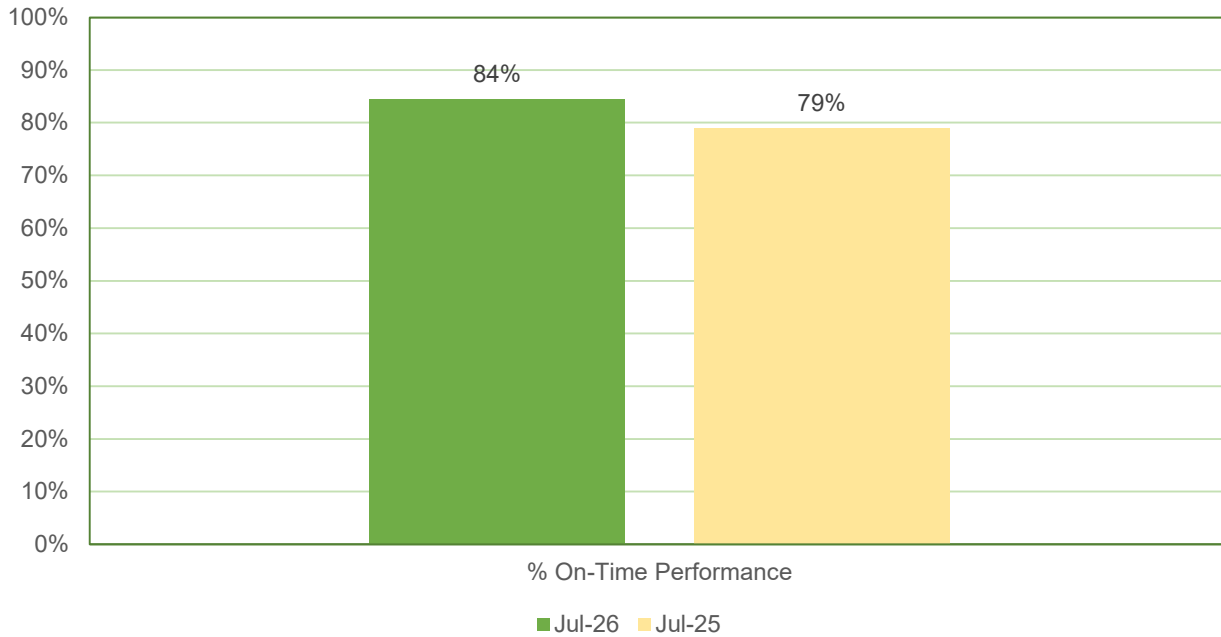
Scheduled Number of Trips Booked	4475	4,456	4,475	4,456
Number of Trip Cancellations and No-Shows	1,155	976	1,155	976
% Service Efficiency	74.19%	78.10%	74.19%	78.10%
Actual Number of Trips Completed	3,320	3,480	3,320	3,480

**Customer Service
Complaints**

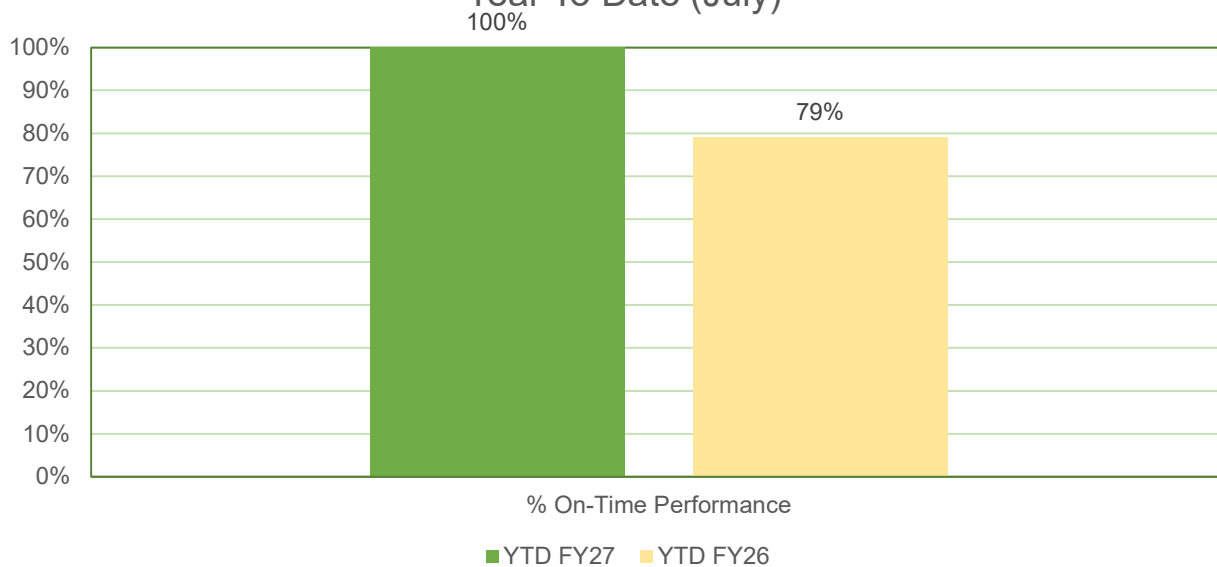
WeDriveU	12	0	12	0
STAR Call Center	0	13	0	13
Total Complaints	12	13	12	13
Complaints per 1,000 passengers	3	3	3	3

Arlington Transit
Monthly Service Performance Report

ART On-Time Performance
FY 2026 & FY 2027
(July)



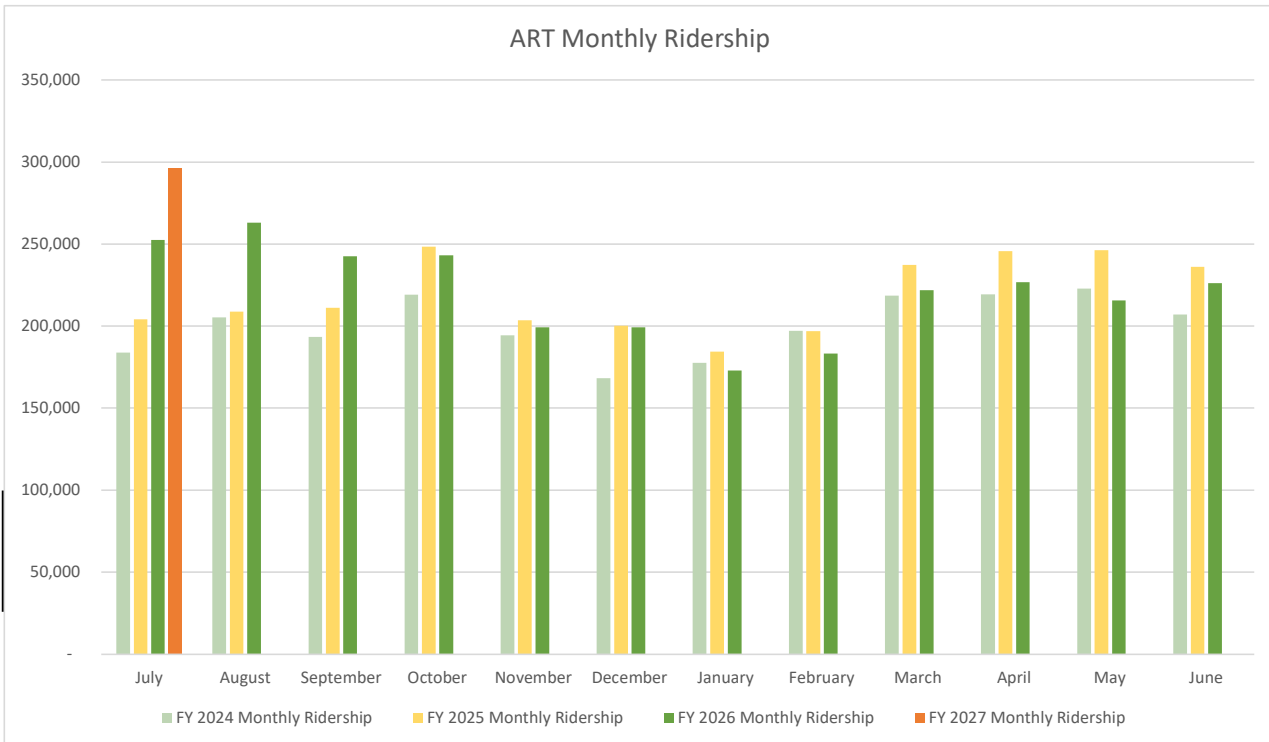
ART On-Time Performance
FY 2026 & FY 2027
Year To Date (July)



Arlington Transit

Monthly Service Performance Report

ART



STAR

