ROUTE LEVEL PERFORMANCE - August 2026

*Ridership**

	Weekday				Saturday			Sunday		
ART arlington transit	Passengers	Revenue Hours	Passengers/ Revenue Hour	Average Weekday Passengers	Passengers	Revenue Hours	Passengers/ Revenue Hour	Passengers	Revenue Hours	Passengers/ Revenue Hour
41 Columbia Pike/Ballston/Courthouse	61,454	2,358	26.1	2,926	12,528	404	31.0	10,221	359	28.4
42 Ballston/Pentagon	21,863	1,208	18.1	1,041	2,657	131	20.4	2,047	120	17.1
43 Crystal City/Rosslyn/Courthouse	8,076	693	11.7	385						
45 Columbia Pike/Rosslyn	40,616	1,803	22.5	1,934	4,976	237	21.0	4,312	237	18.2
51 Virginia Hospital Center/Ballston	9,656	384	25.2	460	1,197	90	13.3	920	79	11.6
52 Virginia Hospital Center/Ballston/East Falls Church	7,626	637	12.0	363						
55 Lee Highway/E. Falls Church/Rosslyn	33,075	1,591	20.8	1,575	4,803	259	18.5	3,098	173	17.9
56 Military Road-Rosslyn Metro	4,733	523	9.0	225						
72 Rock Spring/Ballston/Shirlington	10,706	857	12.5	510						
74 Arlington Village/Arlington View	1,196	159	7.5	57						
75 Shirlington/Ballston/Virginia Square	16,567	1,047	15.8	789						
77 Shirlington/Lyon Park/Courthouse	12,166	803	15.2	579	2,398	163	14.7			
84 Douglas Park/Pentagon City	2,192	300	7.3	104						
87 Shirlington/Pentagon (also 87A/P/X)	12,231	1,174	10.4	582	1,454	163	8.9	1,028	118	8.7
County Fair	5,516				6,487			1,830		
ART Total*	**247,673**	**13,539**	**18.3**	**11,794**	**36,500**	**1,446**	**25.2**	**23,456**	**1,086**	**21.6**

**As of July 2026, ART has switched from farebox-based ridership counts to using Automatic Passenger Counter (APC) data.*

On Time Performance %

41 Columbia Pike/Ballston/Courthouse	80%
42 Ballston/Pentagon	79%
43 Crystal City/Rosslyn/Courthouse	88%
45 Columbia Pike/Rosslyn	76%
51 Virginia Hospital Center/Ballston	91%
52 Virginia Hospital Center/Ballston/East Falls Church	87%
55 Lee Highway/E. Falls Church/Rosslyn	87%
56 Military Road-Rosslyn Metro	89%
72 Rock Spring/Ballston/Shirlington	82%
74 Arlington Village/Arlington View	81%
75 Shirlington/Ballston/Virginia Square	86%
77 Shirlington/Lyon Park/Courthouse	83%
84 Douglas Park/Pentagon City	90%
87 Shirlington/Pentagon (also 87A/P/X)	85%
Total	**84.50%**

Paratransit Ridership

STAR Specialized Transit for Arlington Residents	Passengers	Revenue Hours	Passengers/Revenue Hour
WeDriveU	3,915	2552	
Total	**3,915**	**2,552**	

MICRO arlington microtransit	Passengers	Revenue Hours	Passengers/Revenue Hour
Total	**372**	**275**	**1.4**

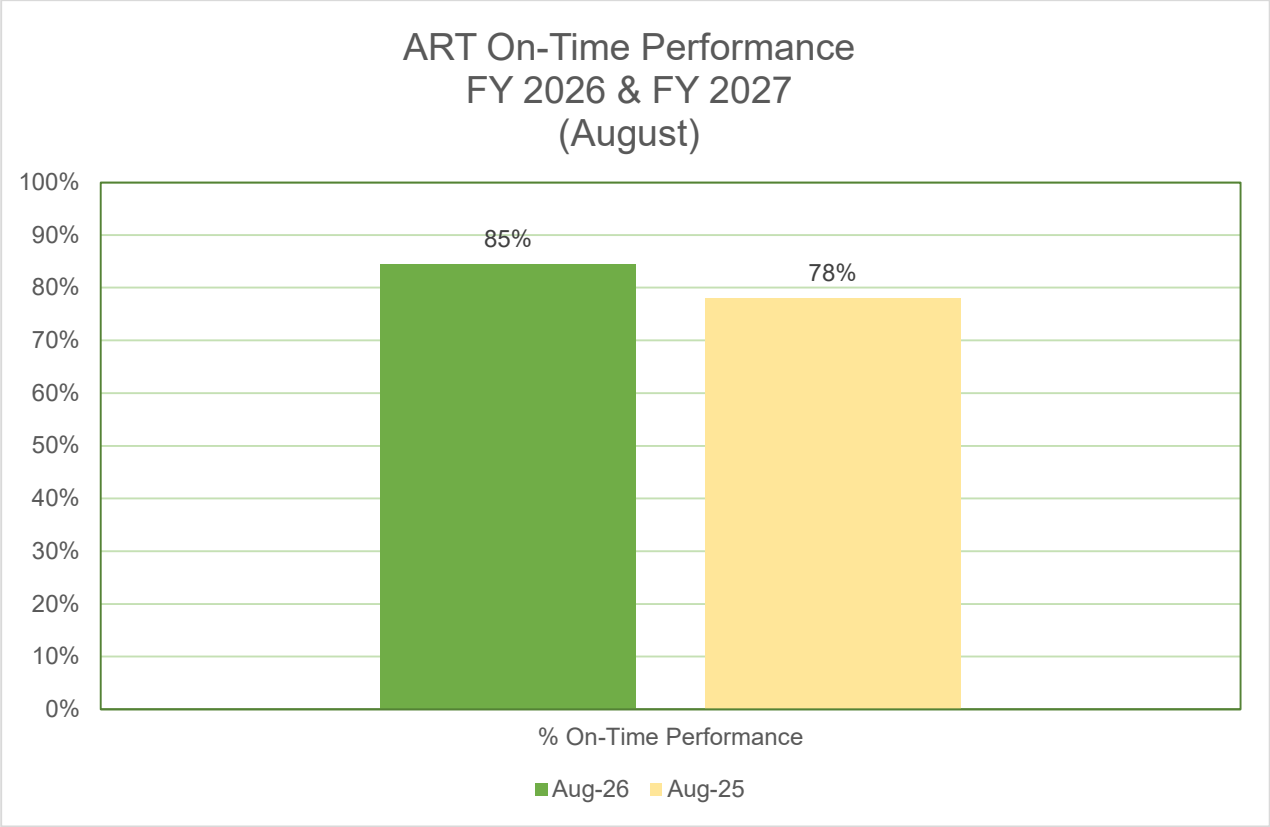
Arlington Transit

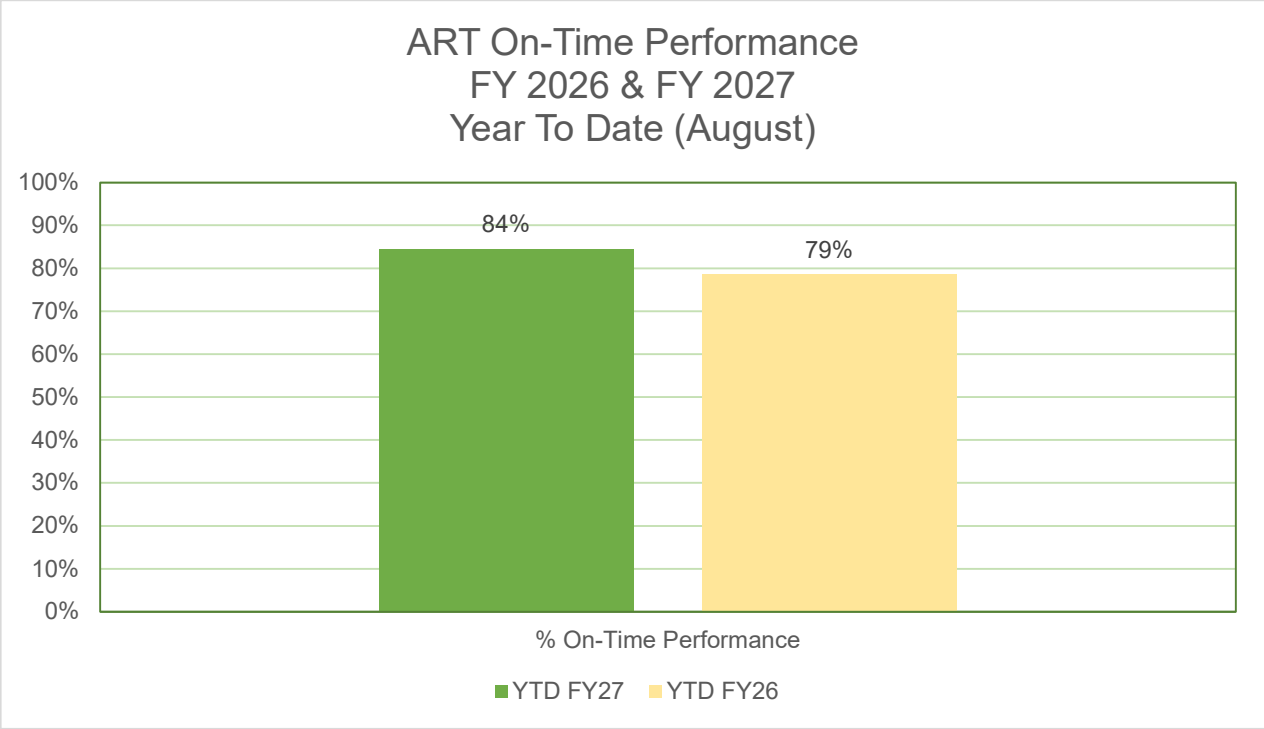
Monthly Service Performance Report

SERVICE EFFECTIVENESS

ART	**Aug-26**	**Aug-25**	**YTD FY27**	**YTD FY26**
ART Passengers	307,629	262,910	603,804	515,301
Revenue Hours	16,071	15,750	32,407	31,880
Passengers/Revenue Hour	19	17	19	16
Scheduled Number of Trips	14,455	16,487	29,140	33,215
Actual Number of Trips	14,434	16,466	29,093	33,169
Number of Missed Trips	21	22	47	46
% Service Efficiency	**99.85%**	**99.87%**	**99.84%**	**99.86%**
% On-Time Performance	**85%**	**78%**	**84%**	**79%**
Customer Service				
Number of Complaints	24	27	57	40
Complaints per 50,000 Trips	4	5	5	4

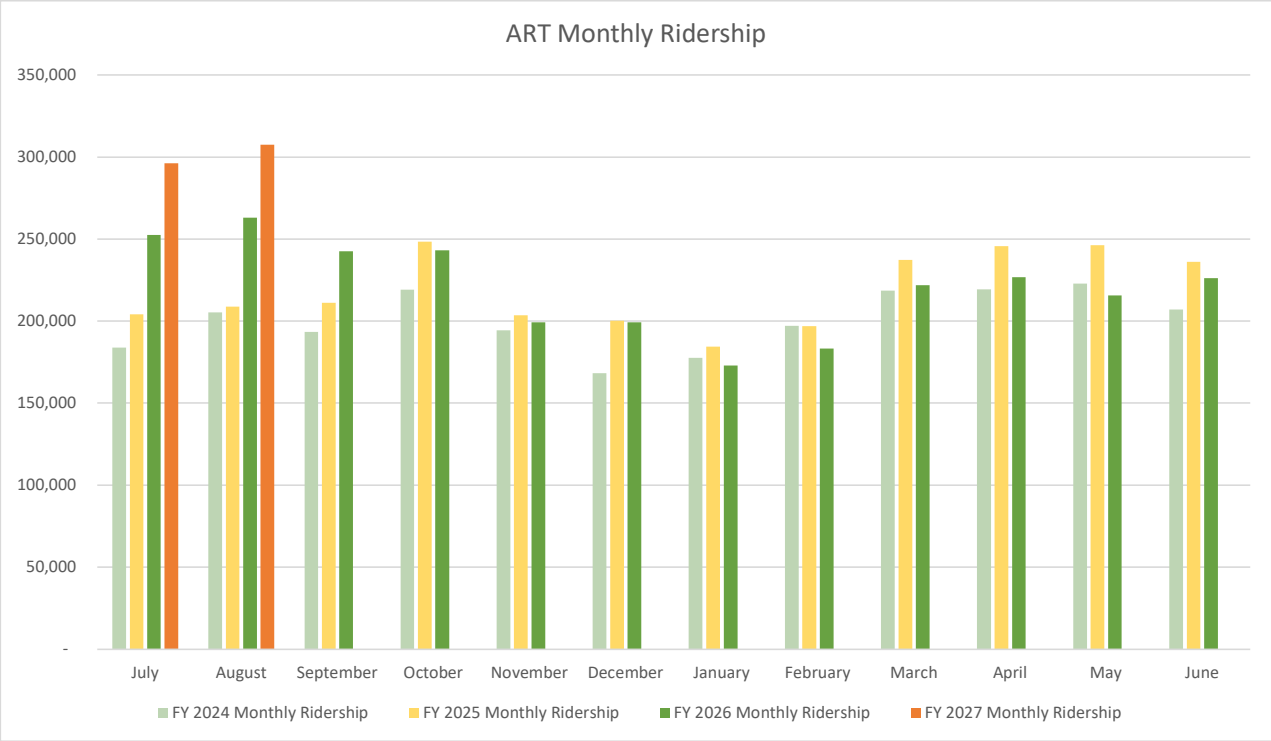
STAR	**Aug-26**	**Aug-25**	**YTD FY27**	**YTD FY26**
STAR Passengers	3,915	3,731	7,939	7,783
Revenue Hours	2,552	2,697	5,182	5,545
Passengers/Revenue Hour	**1.53**	**1.38**	**1.53**	**1.40**
Scheduled Number of Trips Booked	4277	4,110	8,752	8,566
Number of Trip Cancellations and No-Shows	937	881	2,092	1,857
% Service Efficiency	78.09%	78.56%	76.10%	78.32%
Actual Number of Trips Completed	3,340	3,229	6,660	6,709
Customer Service Complaints				
WeDriveU	10	12	22	12
STAR Call Center	0	1	0	14
Total Complaints	10	13	22	26
Complaints per 1,000 passengers	3	3	3	3


ART On-Time Performance
FY 2026 & FY 2027
(August)
100%
90%
80%
70%
60%
50%
40%
30%
20%
10%
0%
85%
78%
% On-Time Performance
Aug-26
Aug-25


ART On-Time Performance
FY 2026 & FY 2027
Year To Date (August)
100%
90%
80%
70%
60%
50%
40%
30%
20%
10%
0%
84%
79%
% On-Time Performance
YTD FY27
YTD FY26

Arlington Transit
Monthly Service Performance Report

ART



STAR

