


Arlington Transit
Monthly Service Performance Report
ART and STAR

ROUTE LEVEL PERFORMANCE - OCTOBER 2018

	Ridership			Weekday			Saturday			Sunday		
		Passengers	Revenue	Passengers/Revenue	Average Weekday Passengers	Passengers	Revenue	Passengers/Revenue	Passengers	Revenue	Passengers/Revenue	
												Hours
41 Columbia Pike/Ballston/Courthouse		49,558	1,807	27.4	2,253	9,300	412	22.6	6,599	276	23.9	
42 Ballston/Pentagon		23,581	1,127	20.9	1,072	1,926	132	14.6	977	93	10.5	
43 Crystal City/Rosslyn/Courthouse		20,433	1,064	19.2	929	860	169	5.1	372	119	3.1	
45 Columbia Pike/Rosslyn		24,633	1,202	20.5	1,120	3,168	233	13.6	1,634	150	10.9	
51 Virginia Hospital Center/Ballston		7,902	396	20.0	359	968	90	10.8	542	63	8.6	
52 Virginia Hospital Center/Ballston/East Falls Church		7,182	550	13.1	326							
53 Glebe Road-Westover/Ballston/East Falls Church		4,948	600	8.3	225							
55 Lee Highway/E. Falls Church/Rosslyn		34,300	1,755	19.5	1,559	3,335	254	13.1	1,680	139	12.1	
61 Courthouse/Rosslyn		2,654	291	9.1	121							
62 Lorcom Lane/Courthouse/Ballston		2,006	282	7.1	91							
74 Arlington Village/Arlington View		1,871	176	10.6	85							
75 Shirlington/Ballston/Virginia Square		13,141	910	14.4	597							
77 Shirlington/Lyon Park/Courthouse		12,826	714	18.0	583	1,885	165	11.4				
84 Douglas Park/Pentagon City		5,123	323	15.9	233							
87 Shirlington/Pentagon (also 87A/P/X)		16,025	1,079	14.8	728	1,181	165	7.2	685	96	7.1	
ART Total		226,183	12,274	239	10,281	22,623	1,619	98	12,489	937	76	

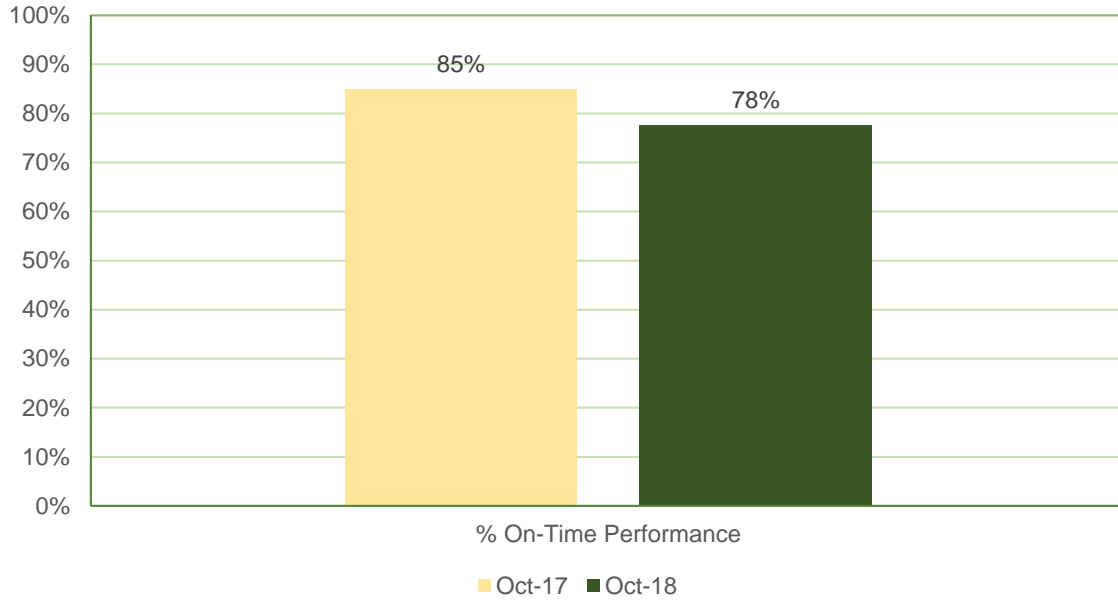
On Time Performance %

41 Columbia Pike/Ballston/Courthouse	78%
42 Ballston/Pentagon	71%
43 Crystal City/Rosslyn/Courthouse	91%
45 Columbia Pike/Rosslyn	77%
51 Virginia Hospital Center/Ballston	88%
52 Virginia Hospital Center/Ballston/East Falls Church	75%
53 Glebe Road-Westover/Ballston/East Falls Church	87%
55 Lee Highway/E. Falls Church/Rosslyn	74%
61 Courthouse/Rosslyn	88%
62 Lorcom Lane/Courthouse/Ballston	81%
74 Arlington Village/Arlington View	78%
75 Shirlington/Ballston/Virginia Square	76%
77 Shirlington/Lyon Park/Courthouse	63%
84 Douglas Park/Pentagon City	74%
87 Shirlington/Pentagon (also 87A/P/X)	76%
Total	78%

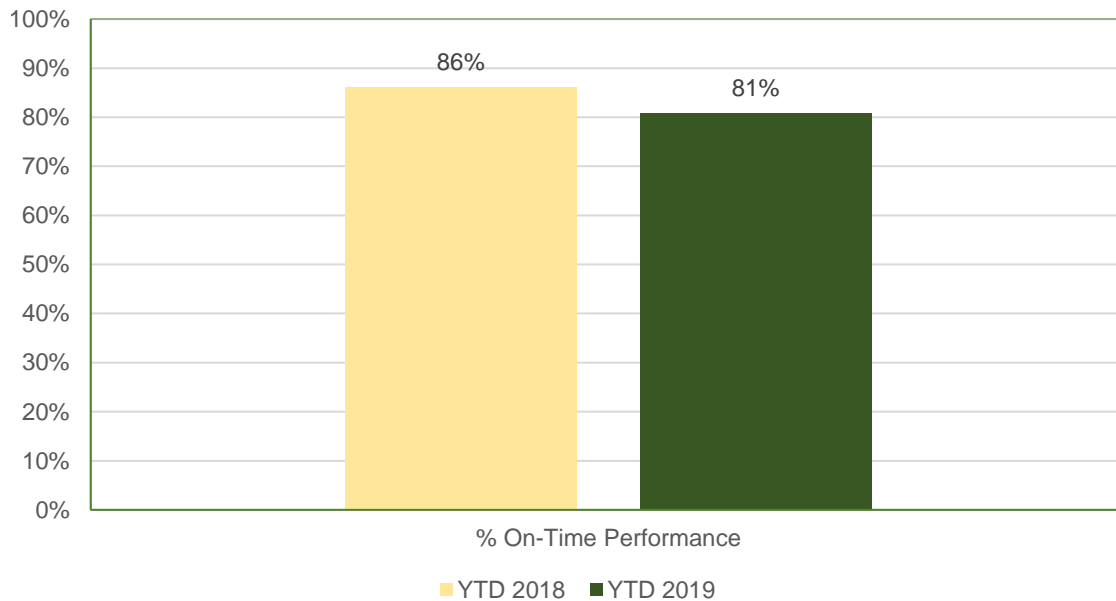
	Passengers	Revenue	Passengers/Revenue
	Hours	Hour	
Diamond	3,787	3,065	1.2
Red Top	4,342	1,238	3.5
Total	8,129	4,303	

	Oct-18	Oct-17	YTD 2019	YTD 2018
SERVICE EFFECTIVENESS				
ART				
Passengers	255,672	275,279	1,001,220	1,079,078
Revenue Hours	14,829	14,917	56,870	59,146
Passengers/Revenue Hour	17.2	18.5	17.6	18.2
Scheduled Number of Trips	15,507	15,879	59,441	63,090
Actual Number of Trips	15,376	15,193	57,129	61,318
Number of Missed Trips	131	686	2,311	1,772
% Service Efficiency	99.2%	95.7%	96.1%	97.2%
% On-Time Performance	78%	85%	81%	86%
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STAR				
Passengers	8,128	8,773	31,167	33,531
Revenue Hours	4,303	4,104	16,111	15,766
Passengers/Revenue Hour	1.89	2.14	1.93	2.13
Scheduled Number of Trips Booked	7,773	8247	30,277	31,926
Number of Trip Cancellations and No-Shows	963	786	3922	4296
% Service Efficiency	87.6%	90.5%	87.0%	86.5%

ART On-Time Performance
FY 2018 and FY 2019
October

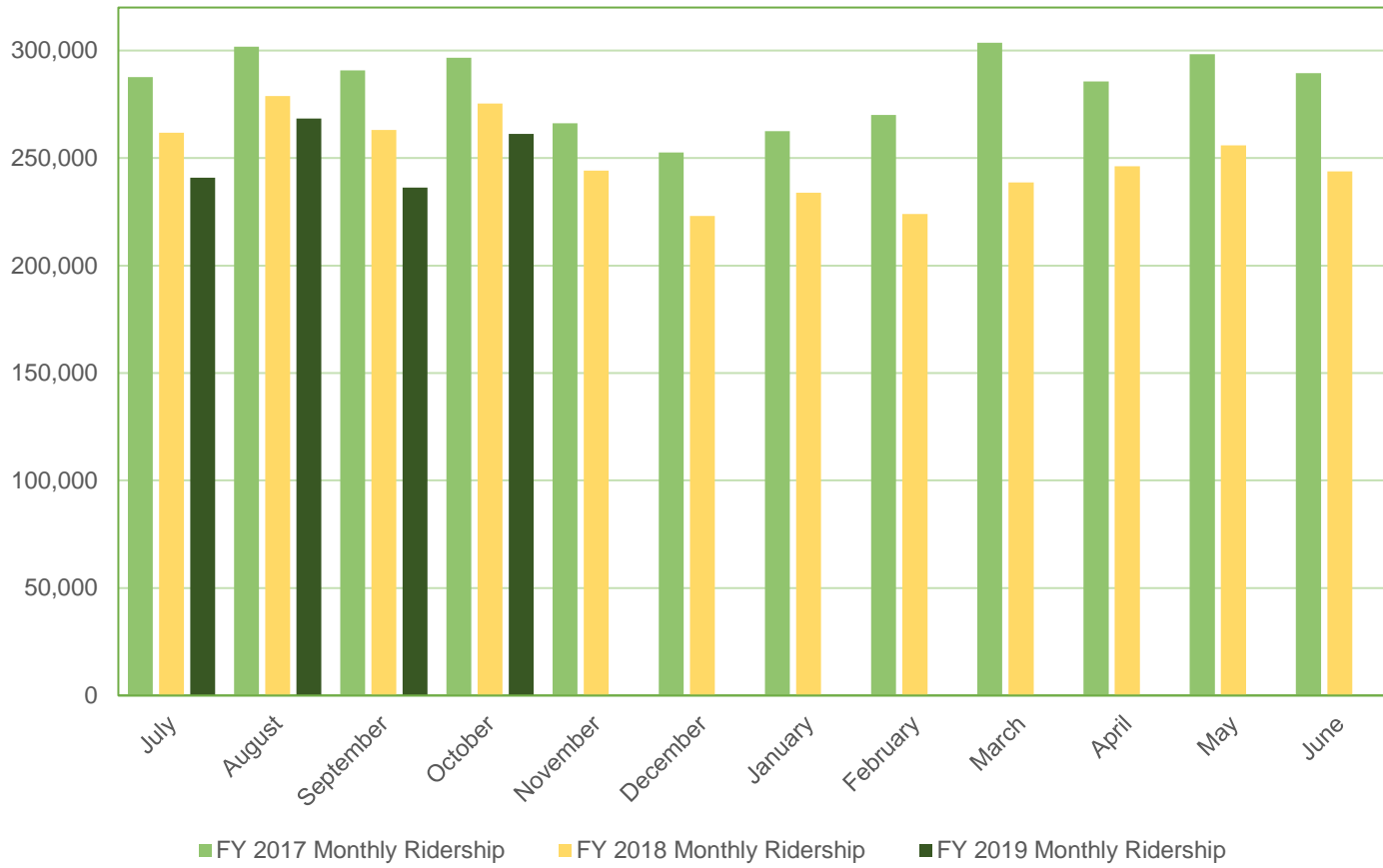


ART On-Time Performance
FY 2018 and FY 2019
Year To Date (July-October)



SYSTEMWIDE RIDERSHIP
FY 2019 Through October 2018

ART



STAR

