


Arlington Transit
Monthly Service Performance Report
ART and STAR

ROUTE LEVEL PERFORMANCE - NOVEMBER 2018

	Ridership				Weekday			Saturday			Sunday		
		Passengers	Revenue	Passengers/Revenue	Hours	Passengers/Revenue	Hours	Passengers/Revenue	Hours	Passengers/Revenue	Hours	Passengers/Revenue	Hours
41 Columbia Pike/Ballston/Courthouse		39,546	1,639	24.1	2,081		11,060	495	22.4		7,580	362	21.0
42 Ballston/Pentagon		18,323	1,031	17.8	964		1,768	159	11.2		1,175	123	9.6
43 Crystal City/Rosslyn/Courthouse		16,818	968	17.4	885		1,288	202	6.4		459	149	3.1
45 Columbia Pike/Rosslyn		20,077	1,091	18.4	1,057		3,229	279	11.6		2,046	188	10.9
51 Virginia Hospital Center/Ballston		6,103	360	17.0	321		904	108	8.4		519	79	6.6
52 Virginia Hospital Center/Ballston/East Falls Church		5,098	502	10.1	268								
53 Glebe Road-Westover/Ballston/East Falls Church		3,806	573	6.6	200								
55 Lee Highway/E. Falls Church/Rosslyn		28,235	1,596	17.7	1,486		4,121	312	13.2		1,887	175	10.8
61 Courthouse/Rosslyn		2,175	264	8.2	114								
62 Lorcom Lane/Courthouse/Ballston		1,442	254	5.7	76								
74 Arlington Village/Arlington View		1,211	160	7.6	64								
75 Shirlington/Ballston/Virginia Square		9,518	834	11.4	501								
77 Shirlington/Lyon Park/Courthouse		9,977	647	15.4	525		1,872	198	9.5				
84 Douglas Park/Pentagon City		3,817	295	13.0	201								
87 Shirlington/Pentagon (also 87A/P/X)		11,503	983	11.7	605		1,014	198	5.1		559	120	4.7
ART Total		177,649	11,198	202	9,350		25,256	1,951	88		14,225	1,194	67

On Time Performance %

41 Columbia Pike/Ballston/Courthouse	79%
42 Ballston/Pentagon	71%
43 Crystal City/Rosslyn/Courthouse	92%
45 Columbia Pike/Rosslyn	79%
51 Virginia Hospital Center/Ballston	85%
52 Virginia Hospital Center/Ballston/East Falls Church	70%
53 Glebe Road-Westover/Ballston/East Falls Church	86%
55 Lee Highway/E. Falls Church/Rosslyn	73%
61 Courthouse/Rosslyn	88%
62 Lorcom Lane/Courthouse/Ballston	82%
74 Arlington Village/Arlington View	74%
75 Shirlington/Ballston/Virginia Square	76%
77 Shirlington/Lyon Park/Courthouse	66%
84 Douglas Park/Pentagon City	73%
87 Shirlington/Pentagon (also 87A/P/X)	78%
Total	78%

Ridership

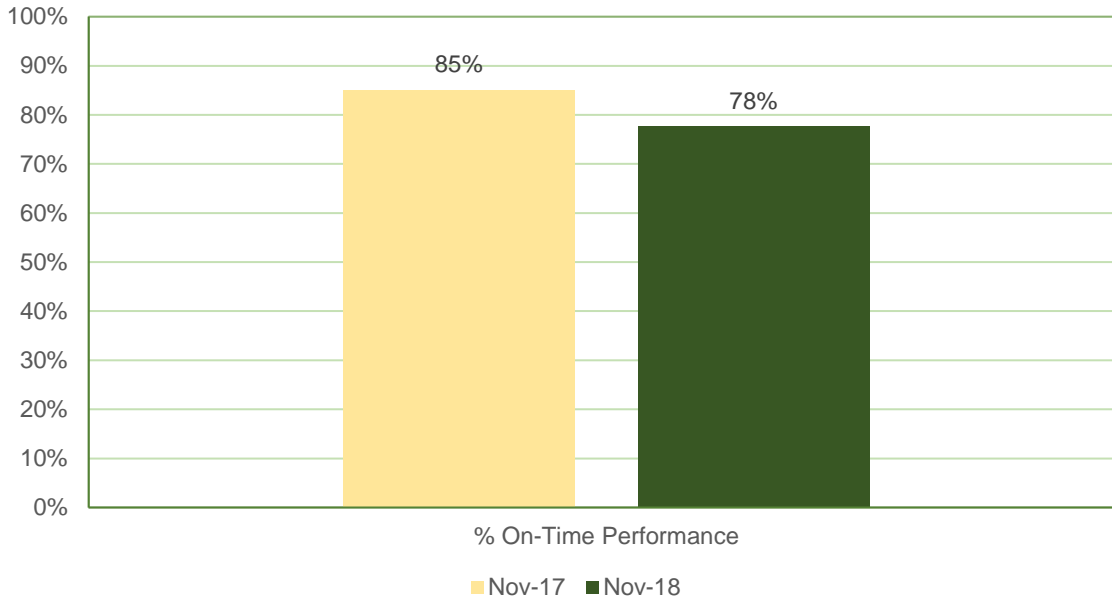
	STAR		
	Passengers	Revenue	Passengers/Revenue
Diamond	3,266	2,647	1.2
Red Top	4,073	1,092	3.7
Total	7,339	3,739	

SERVICE EFFECTIVENESS

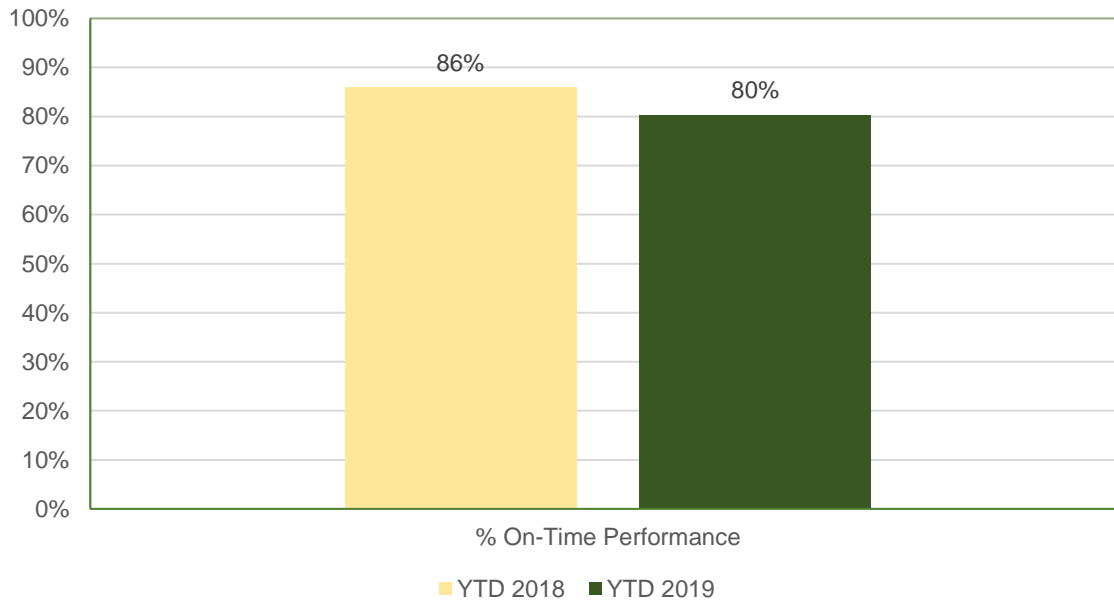
	Nov-18	Nov-17	YTD 2019	YTD 2018
ART				
Passengers	217,075	244,188	1,218,295	1,323,266
Revenue Hours	14,343	14,118	71,213	73,264
Passengers/Revenue Hour	15.1	17.3	17.1	18.1
Scheduled Number of Trips	14,909	14,922	74,350	79,587
Actual Number of Trips	14,853	14,879	71,982	76,197
Number of Missed Trips	56	43	2,367	3,390
% Service Efficiency	99.6%	99.7%	96.8%	95.7%
% On-Time Performance	78%	85%	80%	86%

STAR				
Passengers	7,339	7,978	38,506	41,509
Revenue Hours	3,739	3,667	19,850	19,433
Passengers/Revenue Hour	1.96	2.18	1.94	2.14
Scheduled Number of Trips Booked	7,055	7534	37,332	39,460
Number of Trip Cancellations and No-Shows	1012	950	4934	5246
% Service Efficiency	85.7%	87.4%	86.8%	86.7%

ART On-Time Performance
FY 2018 and FY 2019
November

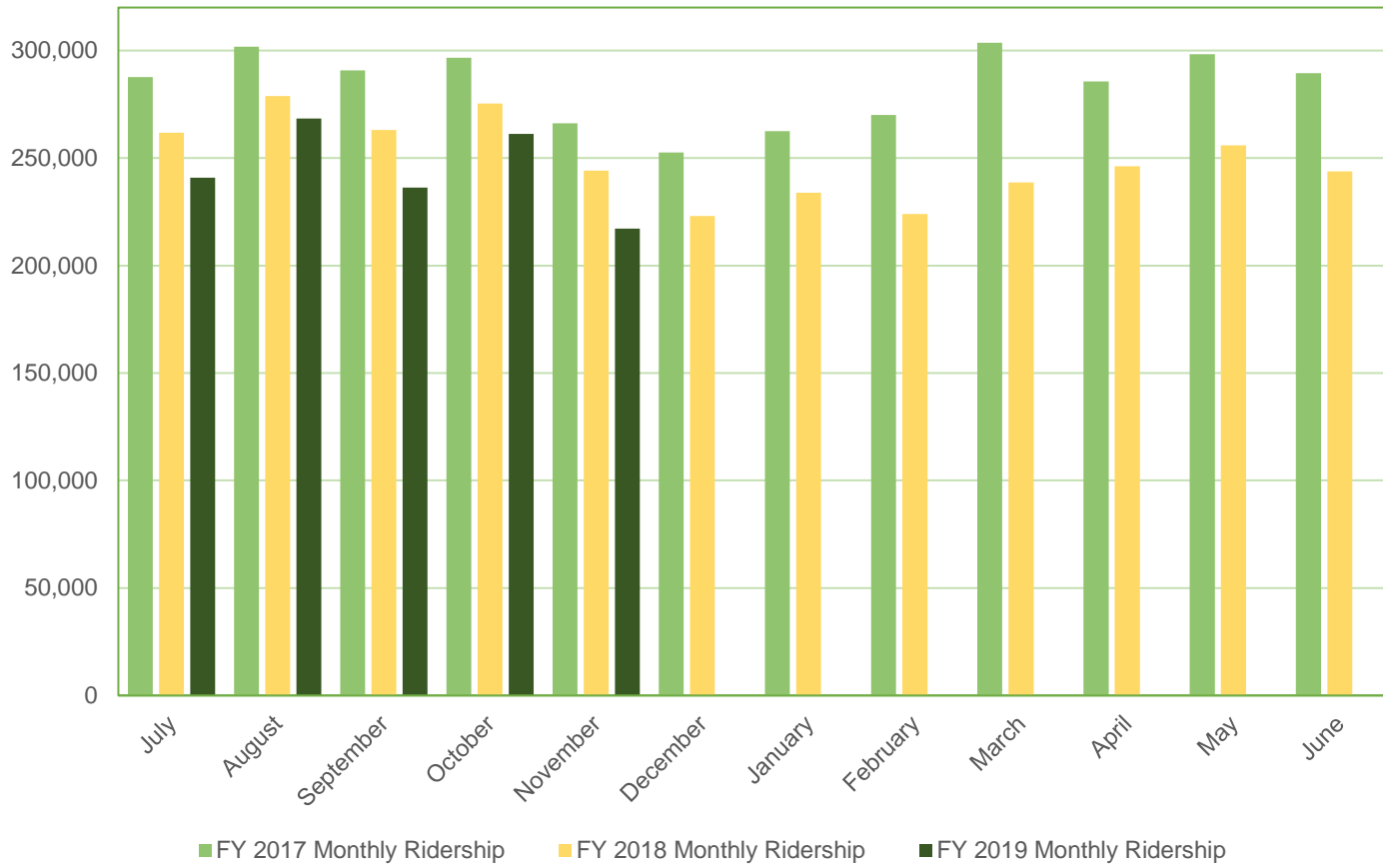


ART On-Time Performance
FY 2018 and FY 2019
Year To Date (July-November)



SYSTEMWIDE RIDERSHIP
FY 2019 Through November 2018

ART



STAR

