


Arlington Transit
Monthly Service Performance Report
ART and STAR


ROUTE LEVEL PERFORMANCE - JULY 2018

	<i>Ridership</i>			Weekday			Saturday			Sunday		
		Passengers	Revenue	Passengers/	Average	Passengers	Revenue	Passengers/	Passengers	Revenue	Passengers/	
				Revenue	Weekday							Revenue
41 Columbia Pike/Ballston/Courthouse		49,381	1,725	28.6	2,351		8,052	330	24.4	9,929	390	25.5
42 Ballston/Pentagon		18,400	896	20.5	876		1,361	108	12.5	1,223	97	12.6
43 Crystal City/Rosslyn/Courthouse		14,936	992	15.1	711		397	135	2.9	476	119	4.0
45 Columbia Pike/Rosslyn		24,776	1,139	21.7	1,180		2,602	186	14.0	2,939	225	13.1
51 Virginia Hospital Center/Ballston		6,690	378	17.7	319		667	72	9.3	624	95	6.6
52 Virginia Hospital Center/Ballston/East Falls Church		5,847	524	11.2	278							
53 Glebe Road-Westover/Ballston/East Falls Church		4,569	587	7.8	218							
55 Lee Highway/E. Falls Church/Rosslyn		32,498	1,680	19.3	1,548		2,622	207	12.7	2,546	210	12.1
61 Courthouse/Rosslyn		2,307	275	8.4	110							
62 Lorcom Lane/Courthouse/Ballston		1,795	254	7.1	85							
74 Arlington Village/Arlington View		1,610	168	9.6	77							
75 Shirlington/Ballston/Virginia Square		10,985	816	13.5	523							
77 Shirlington/Lyon Park/Courthouse		12,419	679	18.3	591		1,276	132	9.7			
84 Douglas Park/Pentagon City		4,939	309	16.0	235							
87 Shirlington/Pentagon (also 87A/P/X)		12,956	977	13.3	617		818	132	6.2	1,207	142	8.5
ART Total		204,108	11,400	228	9,719		17,795	1,302	92	18,944	1,278	82

On Time Performance %

41 Columbia Pike/Ballston/Courthouse	84%
42 Ballston/Pentagon	82%
43 Crystal City/Rosslyn/Courthouse	91%
45 Columbia Pike/Rosslyn	84%
51 Virginia Hospital Center/Ballston	93%
52 Virginia Hospital Center/Ballston/East Falls Church	81%
53 Glebe Road-Westover/Ballston/East Falls Church	89%
55 Lee Highway/E. Falls Church/Rosslyn	81%
61 Courthouse/Rosslyn	97%
62 Lorcom Lane/Courthouse/Ballston	85%
74 Arlington Village/Arlington View	85%
75 Shirlington/Ballston/Virginia Square	80%
77 Shirlington/Lyon Park/Courthouse	71%
84 Douglas Park/Pentagon City	76%
87 Shirlington/Pentagon (also 87A/P/X)	79%
Total	83%

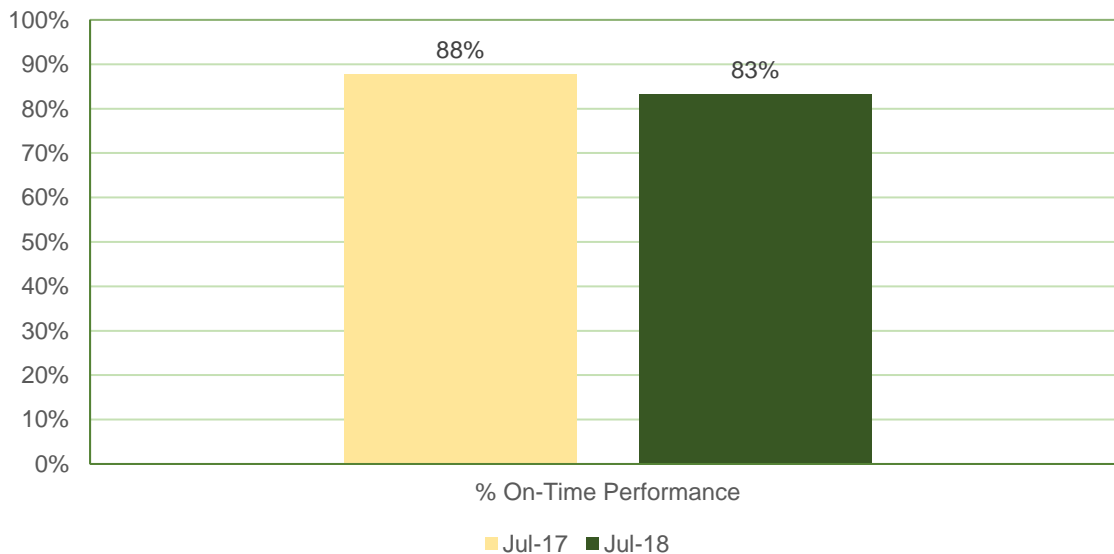
Ridership

		Revenue	Passengers/
	Passengers	Hours	Revenue
			Hour
Diamond	3,687	2,824	1.3
Red Top	3,804	996	3.8
Total	7,491	3,820	

SERVICE EFFECTIVENESS

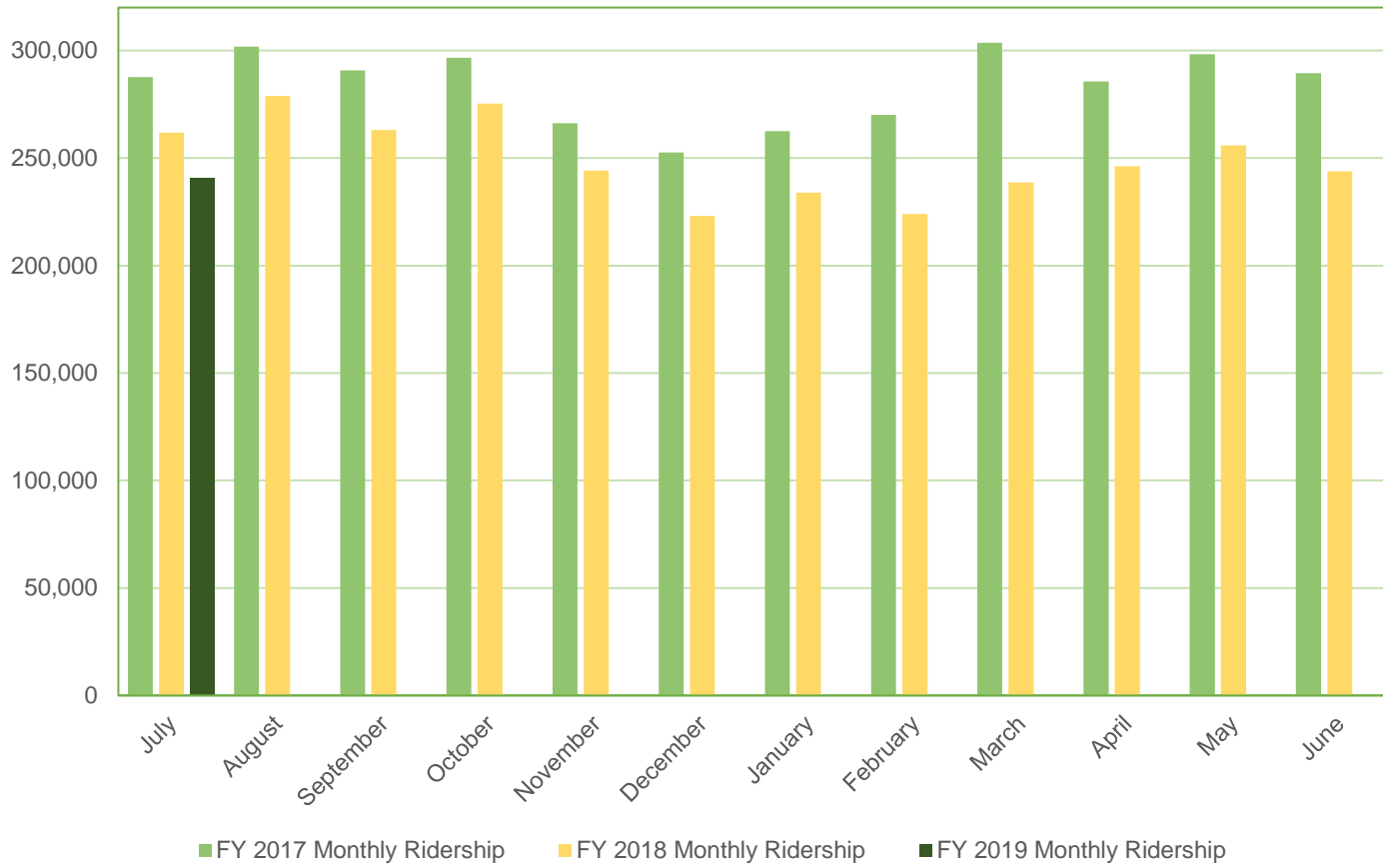
	Jul-18	Jul-17	YTD 2019	YTD 2018
ART				
Passengers	240,847	261,852	240,847	261,852
Revenue Hours	13,980	14,401	13,980	14,401
Passengers/Revenue Hour	17.2	18.2	17.2	18.2
Scheduled Number of Trips	14,621	15,303	14,621	15,303
Actual Number of Trips	12,761	14,371	12,761	14,371
Number of Missed Trips	1,860	932	1,860	932
% Service Efficiency	87.3%	93.9%	87.3%	93.9%
% On-Time Performance	83%	88%	83%	88%
STAR				
Passengers	7,491	7,984	7,491	7,984
Revenue Hours	3,820	3,762	3,820	3,762
Passengers/Revenue Hour	1.96	2.12	1.96	2.12
Scheduled Number of Trips Booked	7,109	7646	7,109	7646
Number of Trip Cancellations and No-Shows	980	1204	980	1204
% Service Efficiency	86.2%	84.3%	86.2%	84.3%

ART On-Time Performance
FY 2018 and FY 2019
July/Year To Date



SYSTEMWIDE RIDERSHIP
FY 2019 Through July 2018

ART



STAR

