

Arlington Transit
Monthly Service Performance Report
ART and STAR

ROUTE LEVEL PERFORMANCE - DECEMBER 2018

	Ridership				Weekday			Saturday			Sunday		
	Passengers	Revenue Hours	Passengers/Revenue Hour	Average Weekday Passengers	Passengers	Revenue Hours	Passengers/Revenue Hour	Passengers	Revenue Hours	Passengers/Revenue Hour			
41 Columbia Pike/Ballston/Courthouse	36,805	1,588	23.2	1,840	8,347	412	20.2	8,601	434	19.8			
42 Ballston/Pentagon	15,886	962	16.5	794	1,260	133	9.5	1,334	147	9.1			
43 Crystal City/Rosslyn/Courthouse	12,515	943	13.3	626	419	165	2.5	371	179	2.1			
45 Columbia Pike/Rosslyn	19,304	1,646	11.7	965	2,587	206	12.6	2,430	256	9.5			
51 Virginia Hospital Center/Ballston	5,725	360	15.9	286	715	90	7.9	551	93	6.0			
52 Virginia Hospital Center/Ballston/East Falls Church	4,164	491	8.5	208									
53 Glebe Road-Westover/Ballston/East Falls Church	3,725	534	7.0	186									
55 Lee Highway/E. Falls Church/Rosslyn	23,675	1,552	15.3	1,184	2,677	260	10.3	1,740	210	8.3			
61 Courthouse/Rosslyn	2,233	265	8.4	112									
62 Lorcom Lane/Courthouse/Ballston	1,219	243	5.0	61									
72 Rock Spring/Ballston/Shirlington	2,139	533	4.0	107									
74 Arlington Village/Arlington View	948	160	5.9	47									
75 Shirlington/Ballston/Virginia Square	8,769	817	10.7	438									
77 Shirlington/Lyon Park/Courthouse	9,366	1,019	9.2	468	1,158	153	7.6						
84 Douglas Park/Pentagon City	2,828	432	6.5	141									
87 Shirlington/Pentagon (also 87A/P/X)	9,124	964	9.5	456	750	156	4.8	559	132	4.2			
ART Total	158,425	12,510	12.7	7,921	17,913	1,574	11.4	15,586	1,450	10.7			

On Time Performance %

41 Columbia Pike/Ballston/Courthouse	75%
42 Ballston/Pentagon	75%
43 Crystal City/Rosslyn/Courthouse	92%
45 Columbia Pike/Rosslyn	81%
51 Virginia Hospital Center/Ballston	88%
52 Virginia Hospital Center/Ballston/East Falls Church	75%
53 Glebe Road-Westover/Ballston/East Falls Church	86%
55 Lee Highway/E. Falls Church/Rosslyn	71%
61 Courthouse/Rosslyn	92%
62 Lorcom Lane/Courthouse/Ballston	79%
72 Rock Spring/Ballston/Shirlington	68%
74 Arlington Village/Arlington View	69%
75 Shirlington/Ballston/Virginia Square	76%
77 Shirlington/Lyon Park/Courthouse	74%
84 Douglas Park/Pentagon City	72%
87 Shirlington/Pentagon (also 87A/P/X)	79%
Total	78%

	Passengers	Revenue Hours	Passengers/Revenue Hour
 STAR Specialized Transit for Arlington Residents			
Diamond	3,237	2,598	1.2
Red Top	4,022	1,004	4.0
Total	7,259	3,602	

SERVICE EFFECTIVENESS

	Dec-18	Dec-17	YTD 2019	YTD 2018
ART				
Passengers	191,924	223,085	1,410,219	1,546,351
Revenue Hours	15,533	14,629	86,746	87,893
Passengers/Revenue Hour	12.4	15.2	16.3	17.6
Scheduled Number of Trips	16,196	15,413	90,546	95,000
Actual Number of Trips	15,555	15,392	87,537	91,589
Number of Missed Trips	641	21	3,008	3,411
% Service Efficiency	96.0%	99.9%	96.7%	96.4%
% On-Time Performance	78%	86%	80%	86%

STAR				
Passengers	7,259	7,454	45,765	48,963
Revenue Hours	3,602	3,661	23,452	23,094
Passengers/Revenue Hour	2.02	2.04	1.95	2.12
Scheduled Number of Trips Booked	6,827	7047	44,159	46,507
Number of Trip Cancellations and No-Shows	927	1042	5861	6288
% Service Efficiency	86.4%	85.2%	86.7%	86.5%