

**Arlington Transit**  
**Monthly Service Performance Report**  
**ART and STAR**

**ROUTE LEVEL PERFORMANCE - AUGUST 2018**

	<i>Ridership</i>			Weekday			Saturday			Sunday		
	Passengers	Revenue	Passengers/	Average	Passengers	Revenue	Passengers/	Passengers	Revenue	Passengers/	Passengers	Revenue
			Revenue									
	Hours	Hour	Passengers	Hours	Hour	Hours	Hour	Hours	Hour	Hours	Hour	
41 Columbia Pike/Ballston/Courthouse	52,079	1,885	27.6	2,264	8,746	327	26.7	6,716	260	25.8		
42 Ballston/Pentagon	24,771	967	25.6	1,077	1,712	108	15.8	1,274	97	13.1		
43 Crystal City/Rosslyn/Courthouse	30,376	1,087	27.9	1,321	982	135	7.3	889	119	7.5		
45 Columbia Pike/Rosslyn	27,489	1,240	22.2	1,195	2,685	186	14.4	1,813	146	12.5		
51 Virginia Hospital Center/Ballston	6,904	411	16.8	300	593	72	8.2	367	63	5.8		
52 Virginia Hospital Center/Ballston/East Falls Church	6,044	574	10.5	263								
53 Glebe Road-Westover/Ballston/East Falls Church	4,596	648	7.1	200								
55 Lee Highway/E. Falls Church/Rosslyn	33,669	1,840	18.3	1,464	2,440	208	11.7	1,741	140	12.4		
61 Courthouse/Rosslyn	2,072	302	6.9	90								
62 Lorcom Lane/Courthouse/Ballston	1,590	260	6.1	69								
74 Arlington Village/Arlington View	1,975	184	10.7	86								
75 Shirlington/Ballston/Virginia Square	10,720	864	12.4	466								
77 Shirlington/Lyon Park/Courthouse	13,316	743	17.9	579	1,324	132	10.0					
84 Douglas Park/Pentagon City	4,986	339	14.7	217								
87 Shirlington/Pentagon (also 87A/P/X)	14,993	1,108	13.5	652	962	132	7.3	618	96	6.4		
<b>ART Total</b>	<b>235,580</b>	<b>12,451</b>	<b>238</b>	<b>10,243</b>	<b>19,444</b>	<b>1,301</b>	<b>101</b>	<b>13,418</b>	<b>921</b>	<b>84</b>		

**On Time Performance %**

41 Columbia Pike/Ballston/Courthouse	83%
42 Ballston/Pentagon	83%
43 Crystal City/Rosslyn/Courthouse	92%
45 Columbia Pike/Rosslyn	81%
51 Virginia Hospital Center/Ballston	93%
52 Virginia Hospital Center/Ballston/East Falls Church	75%
53 Glebe Road-Westover/Ballston/East Falls Church	89%
55 Lee Highway/E. Falls Church/Rosslyn	76%
61 Courthouse/Rosslyn	96%
62 Lorcom Lane/Courthouse/Ballston	83%
74 Arlington Village/Arlington View	86%
75 Shirlington/Ballston/Virginia Square	82%
77 Shirlington/Lyon Park/Courthouse	71%
84 Douglas Park/Pentagon City	76%
87 Shirlington/Pentagon (also 87A/P/X)	80%
<b>Total</b>	<b>82%</b>

**Ridership**

	Passengers	Revenue	Passengers/
	Hours	Hour	Revenue
	Hours	Hour	Hour
Diamond	3,813	3,055	1.2
Red Top	4,245	1,120	3.8
<b>Total</b>	<b>8,058</b>	<b>4,175</b>	

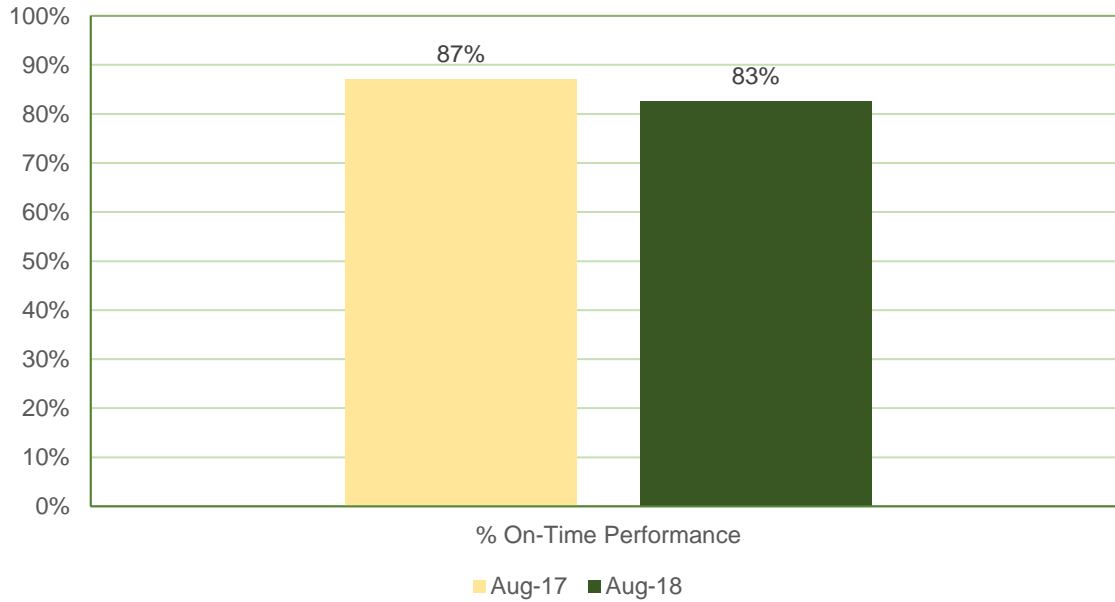
**SERVICE EFFECTIVENESS**

	Aug-18	Aug-17	YTD 2019	YTD 2018
<b>ART</b>				
Passengers	268,442	278,867	509,289	540,719
Revenue Hours	14,673	15,540	28,653	29,941
<b>Passengers/Revenue Hour</b>	<b>18.3</b>	<b>17.9</b>	<b>17.8</b>	<b>18.1</b>
Scheduled Number of Trips	15,437	16,662	30,058	31,965
Actual Number of Trips	15,209	16,604	27,970	30,975
Number of Missed Trips	228		2,088	932
<b>% Service Efficiency</b>	<b>98.5%</b>	<b>99.7%</b>	<b>93.1%</b>	<b>96.9%</b>
<b>% On-Time Performance</b>	<b>83%</b>	<b>87%</b>	<b>83%</b>	<b>87%</b>

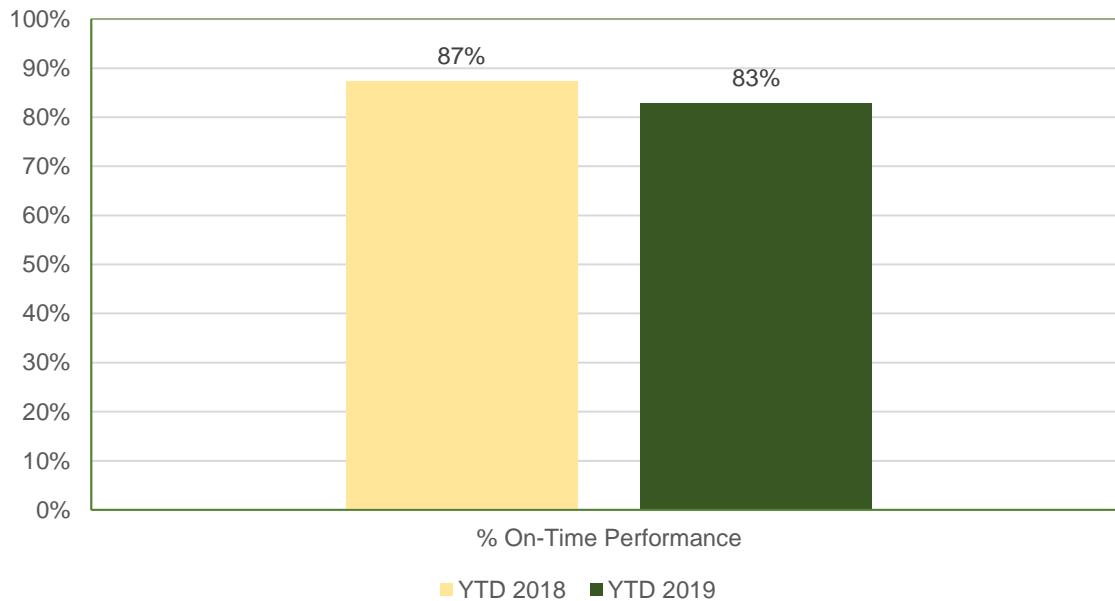
---

<b>STAR</b>				
Passengers	8,058	8,615	15,549	16,599
Revenue Hours	4,175	4,092	7,995	7,854
<b>Passengers/Revenue Hour</b>	<b>1.93</b>	<b>2.11</b>	<b>1.94</b>	<b>2.11</b>
Scheduled Number of Trips Booked	7,848	8232	14,957	15,878
Number of Trip Cancellations and No-Shows	990	1205	1970	2409
<b>% Service Efficiency</b>	<b>87.4%</b>	<b>85.4%</b>	<b>86.8%</b>	<b>84.8%</b>

ART On-Time Performance  
FY 2018 and FY 2019  
August

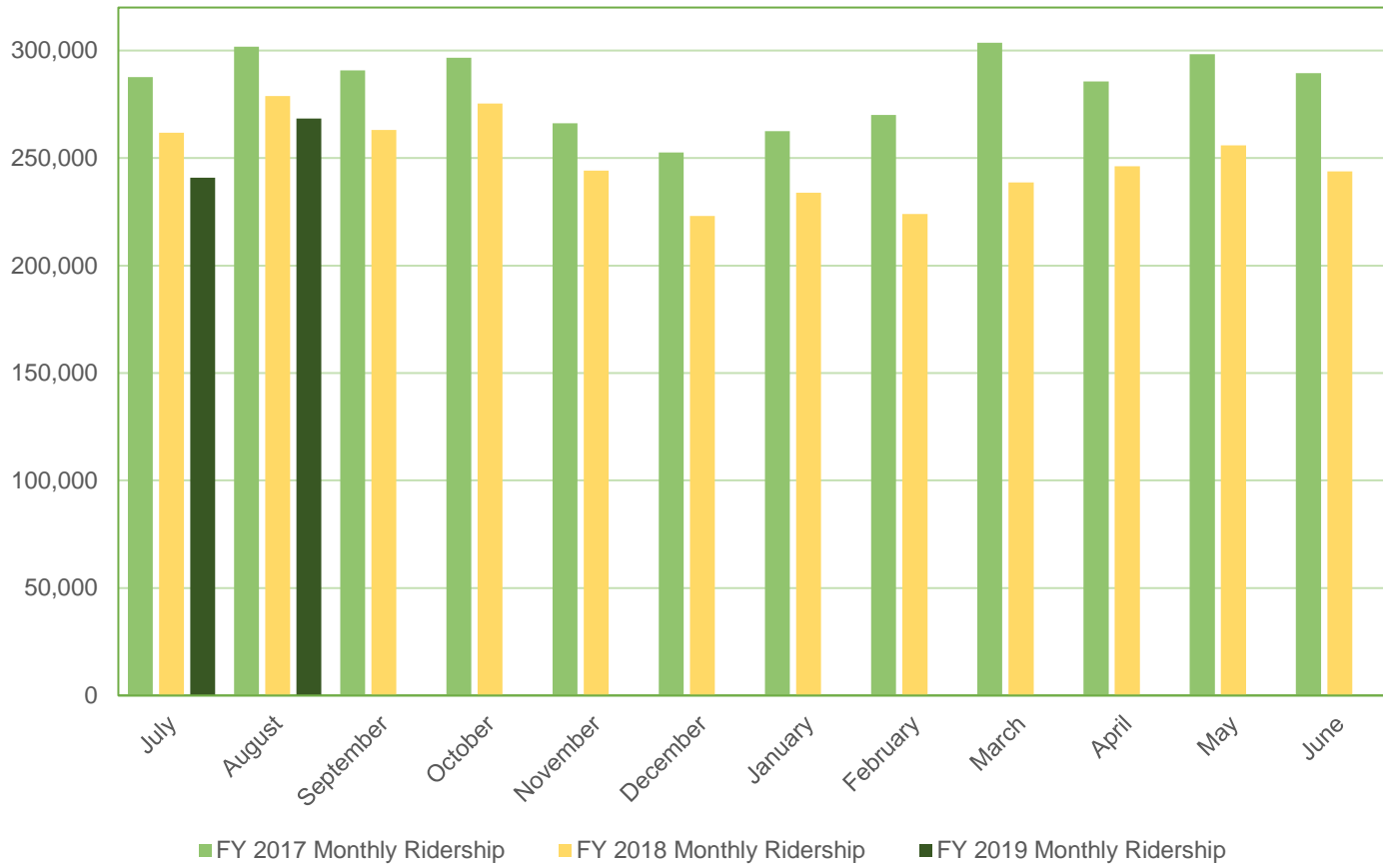


ART On-Time Performance  
FY 2018 and FY 2019  
Year To Date (July-August)



**SYSTEMWIDE RIDERSHIP**  
FY 2019 Through August 2018

**ART**



**STAR**

