

*Get on to ART*

# ART Forum

## Super Stops Coming to Columbia Pike



**W**hen is a bus stop more than a bus stop? When it's a Super Stop! Arlington County and WMATA are working together to build a total of 24 Super Stops along Columbia Pike. The bus stops will support Pike Ride and ART bus service and will also serve as future street car stations in the Columbia Pike corridor.

Construction on the first Super Stop at Columbia Pike and Walter Reed Drive eastbound started in September and is expected to be completed by January 2012. Construction will begin this fall on the next two Super Stops located at Columbus Street/Dinwiddie eastbound and Dinwiddie westbound.

So what makes a Super Stop so super? The stops will have:

- More seating
- Enhanced lighting and security
- Electronic maps and schedules
- Better protection from weather
- Real-time bus arrival information

Due to construction some bus stops will be relocated and motorists can expect periodic lane closures. For up-to-date information about the project visit [arlingtonva.us](http://arlingtonva.us) and search "Columbia Pike Revitalization Projects." ■

## Arlington Mill Bus Stop Relocation

**D**ue to renovations at the Arlington Mill Community Center this winter, the ART 75 northbound bus stop located on Dinwiddie St. just north of Columbia Pike will be relocated until the project is completed. Please use the next stop at S. Dinwiddie St. and 8th Street South.

Buses will no longer take a rest break at Dinwiddie Pike Plaza. Instead ART buses will layover at westbound Columbia Pike before S. Greenbrier St. For more information visit [arlingtontransit.com](http://arlingtontransit.com). ■

## Canned Food Drive on ART

**T**his holiday season, Arlington Transit and the Arlington Food Assistance Center (AFAC) are working together to hold a canned food drive on the ART buses. The food drive will take place Monday, November 14 – Friday, December 16. Boxes will be provided on all ART buses for riders to put canned foods and non perishable items in. All donations will be given to AFAC to help Arlington residents who are in need.

AFAC is Arlington County's food bank, dedicated to providing supplemental groceries to Arlington residents who cannot

afford them. On average, AFAC serves 1,400 Arlington families (2,000 adults and 1,000 children) per week. Please consider donating and helping out others this coming holiday season.

Not sure what to donate? Here are some ideas:

- Canned vegetables or fruits
- Cans of low sodium soups
- Boxes of macaroni and cheese
- Bags of rice (white, brown, long-grain, etc)
- Bags of dry beans
- Boxes of low sugar cereal

- Cans of tuna, chicken, salmon, sardines
- Peanut butter and jelly
- Bags of masa (corn flour)



## Automatically Reload Your SmarTrip Card

The SmarTrip Online Reload feature makes it more convenient for riders to manage their SmarTrip card balances and avoid lines at fare machines. Metro officially launched the feature on September 22 following a successful pilot program that included 150,000 customers.



Any customer with a registered SmarTrip card can load value simply by logging onto their SmarTrip account on Metro's website, [smartrip.wmata.com](http://smartrip.wmata.com), and clicking on the "add value" link. The system accepts all major credit cards.

Customers must then complete their transaction by touching their card to a target, such as a Metrorail fare gate, vending machine or bus fare box. Customers should allow up to one business day for value to be transferred to their card when touching a rail fare gate or vending machine and up to three business days at a bus fare box.

To use the online reload feature, customers must have a registered SmarTrip card and online account.

A future upgrade will allow customers to load value on their card automatically whenever their balance drops below a specified amount.

Customers with questions about the new online reload feature can contact the SmarTrip Regional Customer Service Center at 1-888-762-7874. ■



## IF YOU SEE SOMETHING, SAY SOMETHING.™

You may have noticed the decals on the ART buses and at Shirlington Bus Station promoting the *See Something, Say Something* campaign. The decals serve as a reminder to be on the lookout for suspicious behavior or unattended bags, canisters or boxes around transit stations and on board buses and trains.

It can be difficult to know what "something suspicious" looks like, but trust yourself when something doesn't seem quite right.

If you see something out of the ordinary, DO NOT confront suspicious individuals or touch unattended objects. Report them immediately to police or transit personnel or call 1-877-4VA-TIPS. If there is an immediate threat, call 911.

### SUSPICIOUS BEHAVIOR MAY INCLUDE:

- Anyone tampering with surveillance cameras, machinery or other equipment
- People videotaping, sketching or taking notes on transit equipment or facilities

### EXAMPLES OF SUSPICIOUS OBJECTS INCLUDE:

- Bags, boxes or other packages left unattended on buses and trains, in stations or on train tracks
  - Exposed wiring, leaks, strange smells or other signs of potential tampering on buses or trains
  - Suspicious carry-on items such as large backpacks or luggage weighing more than normal
- For more information visit [securetransit.org](http://securetransit.org). ■

## Free Transfers from ART to DC Circulator

Need to get to Georgetown or Dupont Circle? Now riders transferring from ART to the DC Circulator will get a free transfer when paying with their SmarTrip cards. Those transferring the other direction—from the Circulator to ART—will pay just 50¢.

Take ART 45 or 61 to the Rosslyn Metro station and catch the Rosslyn-Georgetown-Dupont Circle Circulator bus to get into the city. The Circulator runs every ten minutes. ■

# Teens + Transit = Win-win for Both of You

Parents of teens, are you constantly rearranging your busy schedule to pick up and drop off your teen at school, band practice, football game, the mall? We've got a great solution for you! The top six reasons you should encourage your teen to ride transit:

## 1. IT'S LESS WORK FOR YOU.

Instead of hassling with your busy schedule to fit another soccer game or birthday party, your teen can ride to the event herself and you get a little time for yourself.

## 2. YOUR TEEN ALWAYS HAS A RIDE.

With Metrobus, Metrorail and ART, your teen always has a ride. No more begging you to take him everywhere. He doesn't have to rely on bumming a ride off his friends.

## 3. YOU CAN STOP WORRYING SO MUCH.

Wouldn't you rather have your teen ride in a vehicle driven by an adult, professional driver than one driven by a friend who just got her license?

## 4. IT'S EASY.

Arlington's iRide program gives teens great information and tools on the many



transit options that are available. The iRide "Riding 101" webpage gives teens the four easy steps on how to catch a ride. We even have mobile tools they can use on their smart phones, including schedules and real-time updates.

iRide brochures are available at all Arlington County middle and high schools, recreation centers and at Commuter Stores. The brochure includes a transit map of Arlington that shows all of the ART bus, Metrobus and Metrorail routes that travel through the County. We also have a listing of which buses go to which schools.

## 5. IT'S CHEAP.

As part of the iRide program, middle and high school students with a school ID pay only \$0.75 when riding the ART bus

(the regular fare is \$1.50). ART also offers special green iRide tokens for students with a school ID. Tokens are available in bags of 20 tokens for \$15 and are available at Commuter Stores and Arlington Recreation Centers.

## 6. IT'S A GOOD HABIT.

The earlier people start using transit, the more likely they are to use it throughout their lives. Riding ART or Metrobus to school not only provide students with some independence, but also teaches them about environmentally friendly ways to get around.

Visit [commuterpage.com/iride](http://commuterpage.com/iride) for more information about the iRide program and tips for encouraging teens to start using transit.

Scan the QR code with your smartphone to visit the iRide website. ■



## Art on the ART Bus

The next "Art on the ART Bus," exhibit has hit the streets and is on a roll! The third installation of this popular mobile exhibit features artwork from Victor Ekpuk. The artist used contemporary and familiar symbols to express the humorous side of our social and personal issues that bus passengers might recognize.

Riders can view Ekpuk's artwork on panels inside an ART bus. One ART bus will be designated for the exhibit and will rotate bus routes so that all ART riders can enjoy the artwork.

Remember to look up the next time you board an ART bus. There might be a colorful surprise waiting for you! ■



Artist Victor Ekpuk showing the art he created for the ART Bus.

# When Weather Affects ART Service

A major snowstorm or weather related event is challenging and bus service depends on road conditions. At Arlington Transit, we pledge to give you our best, providing the finest service we can. And that includes timely, accurate information.

When a storm occurs, find out about ART bus service changes by:

- **CALLING:** 703-228-RIDE (7433)
- **WEB:** arlingtontransit.com, search “Severe Weather”
- **ART ALERTS:** Have alerts sent to your email address or wireless device. Sign-up at arlingtontransit.com
- **SOCIAL MEDIA:** twitter.com/art\_alert; facebook.com/arlingtontransit

## WEATHER-RELATED SERVICE LEVELS

When weather impacts service, ART has three levels of service operation:

- **LIMITED:** Modified Routes / Some Delays In Service
- **SEVERE:** Greatly Modified Routes / Limited Service / Expect Delays (some routes could be cancelled)
- **NO SERVICE:** All Routes Cancelled

*Please note:* Routes may be operating on different levels of service depending on road and traffic conditions.

## Follow ART!

To stay on top of any and all ART bus service changes taking place follow ART by visiting

 [twitter.com/art\\_alert](https://twitter.com/art_alert)

 [facebook.com/arlingtontransit](https://facebook.com/arlingtontransit)

Or sign-up for ART Alerts on [arlingtontransit.com](http://arlingtontransit.com)



## ART Holiday Bus Schedule

Please note which bus routes will be in service for the following winter holidays. If an ART route is not listed, that means it will not be operating on that day. Visit [arlingtontransit.com](http://arlingtontransit.com) for bus schedules and routes.

**Thanksgiving Day**, Thursday, November 24, 2011

ART 41 and 51 will operate on Sunday schedules.

**Day after Thanksgiving**, Friday, November 25, 2011

ART 41, 42, 51 and 87 will operate on Saturday schedules.

**Day before Christmas**, Saturday, December 24, 2011

ART 41, 42, 51 and 87 will operate on Saturday schedules.

**Christmas Day**, Sunday, December 25, 2011

ART 41 and 51 will operate on Sunday schedules.

**Day after Christmas**, Monday, December 26, 2011

ART 41 and 51 will operate on Sunday schedules.

**Last Day of the Year**, Saturday, December 31, 2011

ART 41, 42, 51 and 87 will operate on Saturday schedules.

**New Year's Day**, Sunday, January 1, 2012

ART 41 and 51 will operate on Sunday schedules.

**Day after New Year's Day**, Monday, January 2, 2012

ART 41 and 51 will operate on Sunday schedules.

**Martin Luther King Jr. Day**, Monday, January 16, 2012

ART 41, 42, 51 and 87 will operate on Saturday schedules.

**President's Day**, Monday, February 20, 2012

ART 41, 42, 51 and 87 will operate on Saturday schedules.

The ART customer service call center is closed when Arlington County government is closed, including the holidays listed above. ■