

Arlington Transit
Monthly Service Performance Report

ROUTE LEVEL PERFORMANCE - June 2026

	Ridership*				Weekday			Saturday			Sunday		
	Passengers	Revenue Hours	Passengers/Revenue Hour	Average Weekday Passengers	Passengers	Revenue Hours	Passengers/Revenue Hour	Passengers	Revenue Hours	Passengers/Revenue Hour			
41 Columbia Pike/Ballston/Courthouse	40,106	2,375	16.9	1,910	7,304	406	18.0	4,824	290	16.7			
42 Ballston/Pentagon	19,432	1,208	16.1	925	2,258	131	17.3	1,158	96	12.0			
43 Crystal City/Rosslyn/Courthouse	7,102	693	10.2	338									
45 Columbia Pike/Rosslyn	31,929	1,798	17.8	1,520	3,992	237	16.8	2,976	190	15.7			
51 Virginia Hospital Center/Ballston	6,217	384	16.2	296	928	90	10.3	582	63	9.2			
52 Virginia Hospital Center/Ballston/East Falls Church	6,730	642	10.5	320									
55 Lee Highway/E. Falls Church/Rosslyn	27,318	1,590	17.2	1,301	3,938	260	15.2	1,430	138	10.4			
56 Military Road-Rosslyn Metro	4,424	525	8.4	211									
72 Rock Spring/Ballston/Shirlington	7,398	857	8.6	352									
74 Arlington Village/Arlington View	1,329	159	8.3	63									
75 Shirlington/Ballston/Virginia Square	18,093	1,128	16.0	862									
77 Shirlington/Lyon Park/Courthouse	9,839	802	12.3	469	2,252	163	13.8						
84 Douglas Park/Pentagon City	2,562	300	8.5	122									
87 Shirlington/Pentagon (also 87A/P/X)	10,327	1,182	8.7	492	1,113	163	6.8	686	94	7.3			
ART Total	192,806	13,644	14.1	9,181	21,785	1,449	15.0	11,656	871	13.4			

On Time Performance %

41 Columbia Pike/Ballston/Courthouse	79%
42 Ballston/Pentagon	80%
43 Crystal City/Rosslyn/Courthouse	90%
45 Columbia Pike/Rosslyn	72%
51 Virginia Hospital Center/Ballston	93%
52 Virginia Hospital Center/Ballston/East Falls Church	86%
55 Lee Highway/E. Falls Church/Rosslyn	79%
56 Military Road-Rosslyn Metro	78%
72 Rock Spring/Ballston/Shirlington	80%
74 Arlington Village/Arlington View	87%
75 Shirlington/Ballston/Virginia Square	83%
77 Shirlington/Lyon Park/Courthouse	80%
84 Douglas Park/Pentagon City	85%
87 Shirlington/Pentagon (also 87A/P/X)	87%
Total	82.73%

<i>Paratransit Ridership</i>				<i>Microtransit Ridership</i>			
	Passengers	Revenue Hours	Passengers/Revenue Hour		Passengers	Revenue Hours	Passengers/Revenue Hour
WeDriveU	4,092	2,836	1.4				
Total	4,092	2,836	1.4	Total	415	279	1.5

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SERVICE EFFECTIVENESS

ART	Jun-26	Jun-25	YTD FY26	YTD FY25
ART Passengers	226,247	236,107	2,645,934	2,622,988
Revenue Hours	15,964	15,775	189,298	190,351
Passengers/Revenue Hour	14	15	14	14
Scheduled Number of Trips	14,309	15,195	175,375	183,208
Actual Number of Trips	14,284	15,162	175,144	182,853
Number of Missed Trips	25	33	232	355
% Service Efficiency	99.83%	99.79%	99.87%	99.81%
% On-Time Performance	83%	78%	84%	77%

Customer Service

Number of Complaints	36	22	343	262
Complaints per 50,000 Trips	8	5	6	5

STAR	Jun-26	Jun-25	YTD FY26	YTD FY25
STAR Passengers	4,092	3,662	45,092	46,606
Revenue Hours	2,836	2,706	31,643	38,733
Passengers/Revenue Hour	1.44	1.35	1.43	1.20

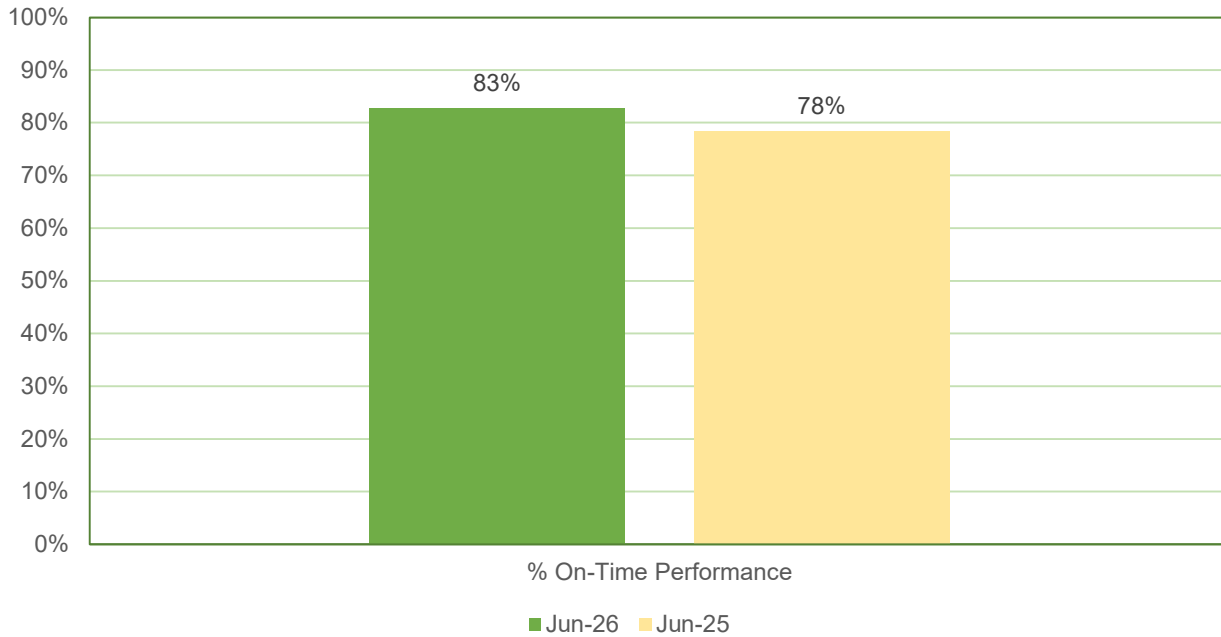
Scheduled Number of Trips Booked	4407	3,776	49,723	48,671
Number of Trip Cancellations and No-Shows	960	570	10,855	8,611
% Service Efficiency	78.22%	84.90%	78.17%	82.31%
Actual Number of Trips Completed	3,447	3,206	38,868	40,060

**Customer Service
Complaints**

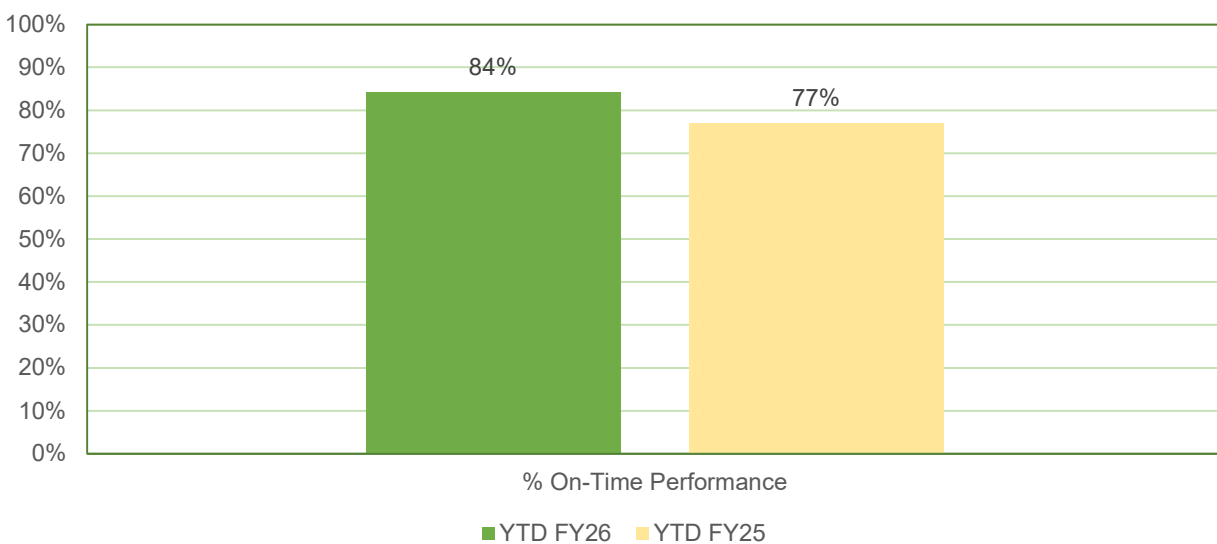
WeDriveU	6	0	118	40
STAR Call Center	0	22	7	99
Total Complaints	6	1	125	139
Complaints per 1,000 passengers	1	23	3	3

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ART On-Time Performance
FY 2025 & FY 2026
(June)



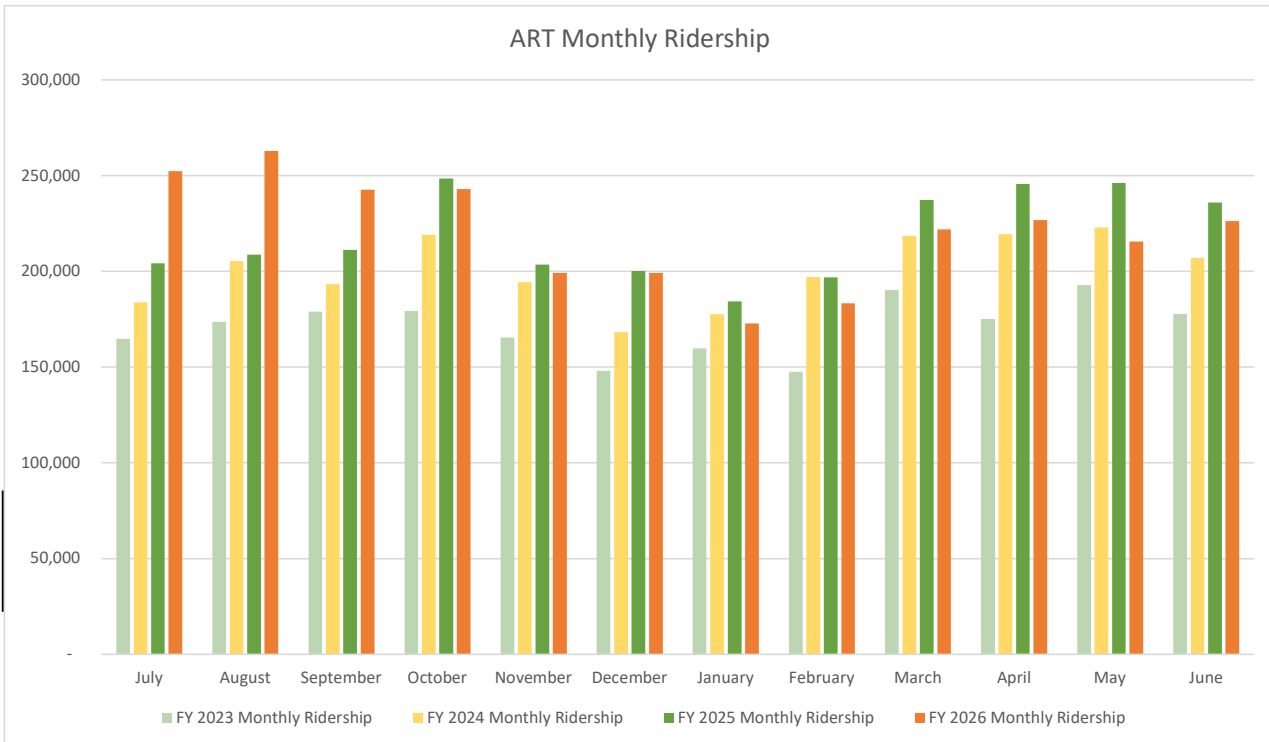
ART On-Time Performance
FY 2025 & FY 2026
Year To Date (June)



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ART



STAR

